



2026 Refugee & Disability Resource Guide

Services for Refugees with Disabilities

Refugees.org

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USCRI



2026 Refugee & Disability Resource Guide

Services for Refugees with Disabilities

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This is a working document; therefore, if you have additional suggestions, input or resources which would add to the guide, please contact Renna Ebron at rebron@refugees.org or Dr. Gursimran Grewal, Director – Refugee Health Services at ggrewal@refugees.org.

Organizations listed in this guide are not endorsed by USCRI but are included for informational purposes. The resource lists of financial resources are not all-inclusive. Any omissions are unintended and regretted. We will strive to keep the information in this guide accurate and up to date, but changes may occur without our knowledge. If you find any incorrect information, please bring it to our attention. Please call or email to report changes.

Foreword

We are proud to present the **2026 Refugee Disability Resource Guide** as part of the project *Advancing Equitable Healthcare Access for Refugees with Developmental Disabilities*. This guide was developed to support resettlement agencies, disability service providers, healthcare professionals, community advocates, educators, vocational rehabilitation specialists, government agencies, legal aid programs, and human rights organizations by offering culturally and linguistically appropriate resources to better serve refugees with disabilities. It is also intended to assist refugees with disabilities and their families as they navigate services and advocate for needed supports.

Designed to bridge refugee services and disability supports, this guide provides a comprehensive and accessible resource that includes a state-by-state directory, national and online resources, practical benefits information, and tools to promote equitable access.

Our nation's refugee community is rich in diversity and resilience. However, refugees with disabilities often face additional challenges in navigating healthcare and social service systems due to linguistic barriers, cultural differences, and fragmented service structures. This guide consolidates essential resources to help address these barriers and strengthen inclusion, health equity, and community participation.

This publication was developed in collaboration with the University of Arizona Sonoran Center for Excellence in Disabilities, as well as refugee leaders whose lived experience informed and shaped this work.

We invite you to use, share, and adapt this guide in your work. Together, we can ensure refugees with disabilities receive the care, dignity, and opportunities they deserve.

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INTRODUCTION

This updated resource guide is designed to support professionals who work with refugees living with disabilities, including staff at resettlement agencies, Mutual Assistance Agencies (community based, non-profit organizations that play a vital role in resettlement and long-term integration, especially for families with unique needs, such as those navigating disabilities), disability service providers, community advocates, and social service providers. Originally published in 2007, this version has been extensively revised to reflect 2026 resources, laws, and best practices for serving this population.

The guide is structured for clarity and usability, addressing key service domains such as housing, employment, education, social services, assistive technology, and cultural awareness. It incorporates, updated statistics, and new websites to support informed service delivery.

In preparing this guide, we aimed to include both the national and state directories, which are designed to be updated regularly. More than a static list of contacts, we hope that this guide serves as a practical, referral-ready tool for daily use and a training and technical assistance (TTA) resource for organizations nationwide.

SECTION 1 – HOW TO USE THIS GUIDE

For Refugees with Disabilities and their Families:

Use this guide to identify organizations in your state that can help with healthcare, disability services, education, housing, and employment.

For Service Providers:

This guide contains both national and state directories of resources. Use this guide to make direct referrals, coordinate care, and connect with cross-sector partners to ensure comprehensive support for refugee clients with disabilities.

For Advocates & Policymakers:

Use this guide to understand service landscapes and identify opportunities for system improvements, policy advocacy, and resource allocation.

Each state section includes contact information, phone numbers, and websites for:

State Refugee Program

Each U.S. state has a **State Refugee Program** that coordinates services to help refugees achieve self-sufficiency and successful community integration. These programs oversee resettlement assistance, employment services, English language training, and case management, often working through local resettlement agencies and community-based partners.

Developmental Disabilities (DD) Agencies

DD Agencies provide guidance, advocacy, and resources for individuals with developmental disabilities and their families. They help connect people to services such as early intervention, residential supports, vocational training, and community inclusion. Many are part of state developmental disability councils or departments of human services.

Protection & Advocacy (P&A) Agencies

P&A Agencies are federally mandated organizations in every state that protect the legal and human rights of people with disabilities. They provide advocacy, investigate complaints of abuse or neglect, and ensure access to education, healthcare, and community services.

Vocational Rehabilitation (VR) Agencies

VR Agencies assist individuals with disabilities in preparing for, obtaining, and maintaining employment. Services may include career counseling, job placement, skills training, assistive technology, and support for post-secondary education or on-the-job training.

State Assistive Technology (AT) Programs

AT Programs promote access to assistive technology devices and services that improve daily living, communication, education, and employment for people with disabilities. Most offer device loans, equipment demonstrations, reuse programs, and funding resource guidance.

Early Intervention (Part C) Programs

Part C Programs provide early intervention services for infants and toddlers (birth to age 3) who have developmental delays or disabilities. Services include assessments, therapy, and family support to enhance development and help children reach important milestones

Special Education Agencies (SEA)

Each state has a **Special Education Agency**—typically part of the Department of Education—that ensures children and youth (ages 3–21) with disabilities receive a free and appropriate public education (FAPE) under the Individuals with Disabilities Education Act (IDEA). These agencies provide oversight, technical assistance, and resources to schools and families.

Independent Living Councils/Centers (ILC/SILC)

Independent Living Centers (ILCs) are community-based organizations led by people with disabilities that provide services to promote independence, advocacy, and community participation. **Statewide Independent Living Councils (SILCs)** coordinate and oversee the state’s independent living network and develop state plans for independent living services.

Housing Finance Agencies (HFA) + HUD Public Housing Authority (PHA) Guide

State Housing Finance Agencies (HFAs)

State Housing Finance Agencies manage a range of affordable housing programs, including rental assistance and financing options for low- and moderate-income individuals and families, as well as people with disabilities. HFAs often collaborate with local organizations to expand access to safe, affordable, and accessible housing across the state.

HUD Public Housing Authority (PHA) Guide

The U.S. Department of Housing and Urban Development (HUD) Public Housing Authority Guide provides listings of local agencies that administer federal housing programs, such as Section 8 Housing Choice Vouchers and public housing. These agencies help eligible individuals and families find affordable and accessible housing options within their communities.

🔗 **HUD PHA Guide:** [PHA Contact Information | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)

SECTION 2 – PURPOSE & SCOPE OF THESE RESOURCES

Purpose & Scope of the Guide

This guide is designed to serve as a comprehensive resource for the following but not limited to:

- Refugees with Disabilities and their families
- Service Providers
- Resettlement agencies
- Disability service providers
- Healthcare professional
- Community advocates
- Educators and vocational rehabilitation specialists
- Government agencies involved in disability rights and refugee services
- Legal aid and human rights organizations

It brings together national, state, and local contacts, programs, and tools to improve access to services, foster collaboration, and promote inclusion. The 2026 edition has been updated to reflect current legislation, best practices, and state-specific resources with a focus on Iowa, Michigan, New York, North Carolina, and Ohio. These states were selected because of their significant refugee populations and the presence of established refugee and disability service networks.

By integrating state-specific contacts, national advocacy organizations, and HUD's Public Housing Authority (PHA) Guide, this guide supports professionals in delivering timely, coordinated, and culturally responsive care—helping refugees with disabilities achieve independence, inclusion, and long-term stability in their new communities.

Goals of the Guide

- Provide an authoritative, easy-to-navigate resource for professionals serving refugees with disabilities.
- Promote equitable access to services and accommodations in health, education, housing, and employment.
- Enhance collaboration between refugee resettlement programs and disability service systems.

Benefits to Service Providers & Agencies

- Streamlined access to verified contacts
- Greater efficiency in service coordination and case management
- Improved outcomes for refugees through timely, culturally competent support
- Enhanced compliance with disability rights legislation and best practice standards
- Supports compliance with federal and state disability legislation, including the Americans with Disabilities Act (ADA) and Individuals with Disabilities Education Act (IDEA).
- Saves time by centralizing key contacts and vetted resources in one place.
- Provides a framework for identifying gaps in services and developing targeted interventions.



SECTION 3 – Abbreviations & Terms

Below are some of the programs referenced in this guide, along with their corresponding abbreviations.

- P&A – Protection & Advocacy Agency
- VR – Vocational Rehabilitation Agency
- AT – Assistive Technology Program
- EI / Part C – Early Intervention Services for children under 3 years old
- SEA – State Education Agency (IDEA Part B)
- ILC/SILC – Independent Living Centers and Statewide Independent Living Councils
- HFA – Housing Finance Agency
- HUD PHA Guide – U.S. Department of Housing and Urban Development’s Public Housing Authority Guide
- HBCS - Home and Community-Based Services

Additionally, we have listed key services and resources for refugees with disabilities below, organized by category. We cover these services in greater detail in the following sections. You can use the outline below as a quick reference guide for the service areas to keep in mind when helping refugees and their families connect to appropriate supports.

Benefits for Refugees with Disabilities

- Medicaid & waiver programs
- Social Security Insurance (SSI) & Social Security Disability Insurance (SSDI)
- Housing assistance
- Vocational rehabilitation
- Assistive technology
- Early intervention & special education

Housing

- Housing Urban D Public Housing Agency Guide
- State Housing Finance Agencies
- Independent Living Centers

Services for Young Children with Disabilities

- Medicaid/community clinic healthcare access
- Early Intervention (Part C) for under 3 years old
- Special education under IDEA Part B
- Parent training
- Special education
- Therapy services (OT, PT, speech)
- Parent support networks

Services for Adults with Disabilities

- Independent living skills and training
- Assistive technology device loans
- Job coaching/employment supports

Citizenship and Disabilities

- USCIS disability accommodations for naturalization
- Medical disability waivers (Form N-648)

Legal Protections & Rights

- American with Disability Act (ADA), Section 504, Individuals with Disabilities Education Act (IDEA), Fair Housing Act (FHA), Affordable Care Act (ACA) §1557
- Refugee-specific: Equal eligibility for federally funded disability services; Title VI language access rights
- Protection and Advocacy Agencies

SECTION 4 – BACKGROUND ON REFUGEES WITH DISABILITIES IN THE U.S. AND SUPPORT PROGRAMS

Overview and Perception of Disability

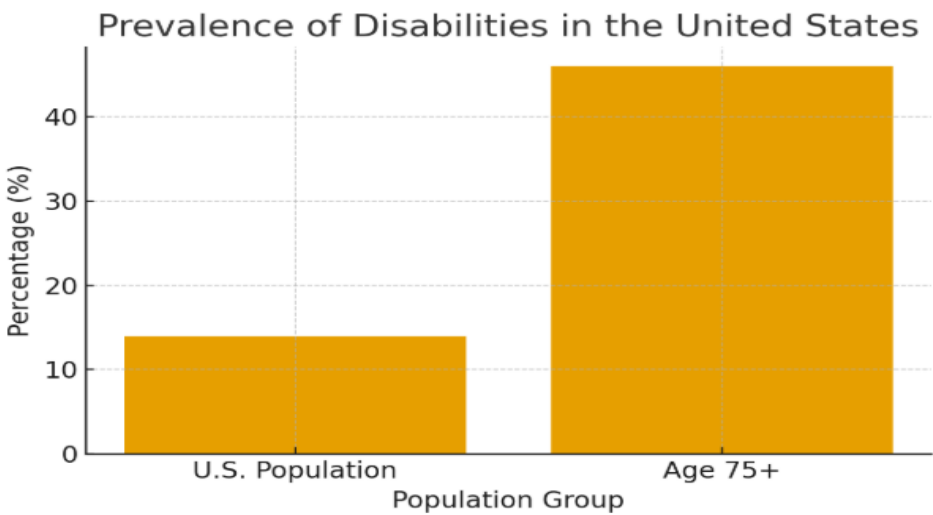
This guide recognizes that disability is not solely a characteristic of an individual but is shaped by environmental barriers, systemic inequities, and societal attitudes. The social model of disability distinguishes between impairment — a physical, sensory, intellectual, developmental, or health condition — and disability, which arises when communities, policies, and institutions fail to provide access, accommodation, and inclusion. At the same time, scholars such as Shakespeare, Watson, and Algaib (2017) emphasize the importance of acknowledging the lived realities of chronic illness, pain, and complex health conditions. Particularly in refugee contexts, where disabilities may be congenital, developmental, or acquired through conflict, displacement, or interrupted medical care, individuals may experience both systemic barriers and personal limitations that impact their access to services, opportunities, and community participation. Therefore, this guide adopts a balanced approach that centers accessibility, civil rights, and inclusion while also recognizing the importance of healthcare, rehabilitation, and coordinated support in promoting quality of life and full community participation.

Disability Prevalence in the U.S. and National Context

National Disability Rates: Over 61 million U.S. adults, or 1 in 4, report having a disability according to 2022 Center for Disease Control and prevention (CDC) data. Disability rates are higher among older adults and certain racial groups. CDC is working to improve health care access and data collection for people with disabilities.

Source: Centers for Disease Control and Prevention. (2023, October 10).

Figure 1
Prevalence of Disabilities in the United States



Note. Taken from *Disability and health overview*, by Centers for Disease Control and Prevention, 2023 [Disability and Health Overview | Disability and Health | CDC](#)

Common Disabilities

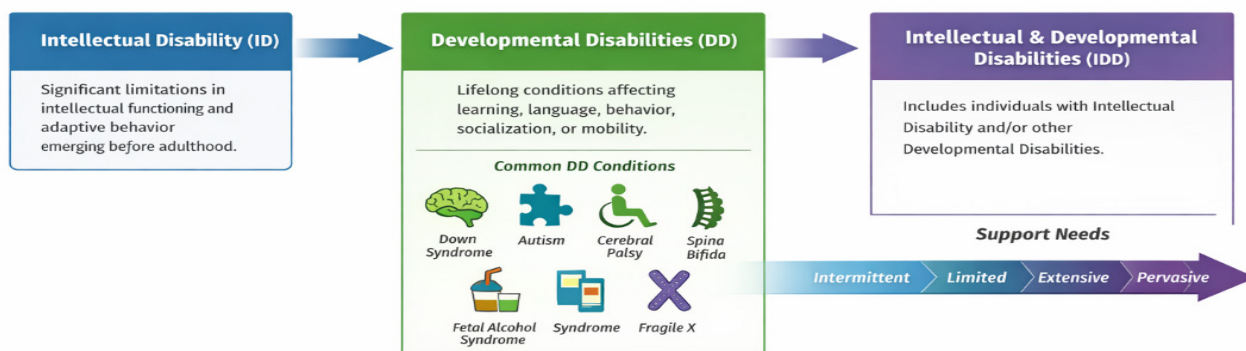
Intellectual and/or Developmental Disabilities (IDD)

The American Association on Intellectual and Developmental Disabilities (AAIDD, 2021) defines IDD as follows:

- **Intellectual Disability (ID)** is a lifelong condition where significant limitations in both intellectual functioning and adaptive behavior emerge during the developmental period (before adulthood).
- **Developmental Disabilities (DD)**, first defined in 1975 federal legislation now known as “The DD Act”, are a group of lifelong conditions that emerge during the developmental period and result in some level of functional limitation in learning, language, communication, cognition, behavior, socialization, or mobility.
- **The most common DD** conditions are intellectual disability, Down syndrome, autism, cerebral palsy, spina bifida, fetal alcohol syndrome, and fragile X syndrome.
- **The acronym “IDD”** is used to describe a group that includes either people with both ID and another DD or a group that includes people with ID and/or another DD. The support that people with IDD need to meet their goals is different for each individual. Some people with IDD require significant support, while others have low or moderate support needs.

Figure 2

Relationship Among Intellectual Disability, Developmental Disabilities, and Support Needs



Note: Taken from Schalock, Luckasson, & Tassé (2021), AAIDD.

Challenges for Refugees with Disabilities

Individuals living with a disability experience a range of personal, social, and systemic challenges.

- 1. Accessing healthcare** can be difficult due to limited availability of clinicians familiar with disabilities, higher prevalence of chronic health conditions, and communication barriers that may lead to underdiagnosis or fragmented care (CDC, 2023; WHO & World Bank, 2011).
- 2. Educational and developmental challenges** include the need for individualized education plans (IEPs), early intervention, and specialized instruction, as well as limited opportunities for post-secondary education or vocational training (AAIDD, 2021; The Arc, n.d.).
- 3. Employment and economic barriers** are common, with higher rates of unemployment or underemployment, the need for workplace accommodations, and difficulties navigating benefits and disability services (AAIDD, 2021).
- 4. Social and community participation** may be limited by stigma, isolation, and societal discrimination, while daily living challenges vary from intermittent support needs to pervasive, lifelong assistance (Shakespeare, Watson, & Alghaib, 2017).
- 5. Refugees with Disabilities face additional barriers**, including language and cultural differences, trauma, interrupted healthcare, and the complexity of navigating multiple systems such as resettlement services and state-level disability programs (UNHCR, 2023; ORR, Annual). Addressing these challenges requires a holistic approach that combines accessible environments, civil rights protections, individualized supports, and culturally responsive services, consistent with the social model of disability (Shakespeare, Watson, & Alghaib, 2017; WHO & World Bank, 2011; Armin, Farkas, Aldulaimi, Teeple, & Fallah, 2024).

Historical and Legal Framework for IDD, DD, ID

The understanding and support of individuals with disabilities in the United States has evolved over the past century, shaped by advances in research, advocacy, and legislation.

Historical Background

- Early approaches to intellectual and developmental disabilities were often characterized by institutionalization and segregation, with limited recognition of individual rights or potential for inclusion (Shakespeare, Watson, & Alghaib, 2017).
- The deinstitutionalization movement in the mid-20th century, combined with advocacy by families and disability rights organizations, led to the development of community-based supports, education programs, and vocational services (AAIDD, 2021).
- The social model of disability emerged as a framework, emphasizing that societal, environmental, and policy barriers — rather than impairments alone — are key contributors to disability (Shakespeare, Watson, & Alghaib, 2017). This perspective continues to guide modern approaches to inclusion and accessibility.

Landmark Legislation

The social and human rights models of disability described by Lawson and Beckett (2021) help explain the philosophical foundation behind many landmark disability laws in the United States and internationally. These laws were developed to move society away from viewing disability solely as an

individual medical issue toward recognizing disability as a matter of civil rights, accessibility, and social inclusion.

Several landmark laws have established protections, rights, and support systems for individuals with disabilities that include the following:

1. Rehabilitation Act of 1973, Section 504 U.S. (Department of Labor 1973)

- Protects individuals with disabilities from discrimination in programs receiving federal funding.

2. Developmental Disabilities Assistance and Bill of Rights Act (DD Act, 1975, revised)

- Defines DD as a diverse group of lifelong conditions that emerge during the developmental period and result in functional limitations in learning, communication, socialization, or mobility.
- Establishes state-level councils, protection and advocacy programs, and funding for community-based services.

3. Americans with Disabilities Act (ADA, 1990)

- Prohibits discrimination against individuals with disabilities in employment, education, public services, and public accommodations.
- Emphasizes accessibility and reasonable accommodations.

4. Individuals with Disabilities Education Act (IDEA, 1990, amended 2004)

- Ensures free and appropriate public education for children with disabilities.
- Mandates Individualized Education Programs (IEPs) and early intervention services (Part C for infants and toddlers).

5. Affordable Care Act (ACA, 2010)

- Strengthens access to healthcare for individuals with disabilities, including preventive services and nondiscrimination protections.

The combination of historical advocacy, legal protections, and the social model framework has shifted policy and practice toward inclusion, accessibility, and individualized support for people with disabilities. Understanding this framework is essential for service providers, educators, and policymakers working to ensure equitable opportunities for individuals with disabilities, including refugees navigating multiple service systems. (Lawson & Beckett, 2021; Shakespeare, 2018; U.S. Department of Justice, 2020)





SECTION 5 – Tips for Service Providers: Providers Supporting Refugees with Disabilities

Refugees with disabilities may experience barriers related to communication, access to services, and social participation. Service providers play an essential role in promoting equitable access, inclusion, and person-centered support. The following evidence-informed practices can help improve service delivery:

- **Use clear and accessible communication.** Use plain language, allow additional time for responses, and provide visual or written communication aids when appropriate (Centers for Disease Control and Prevention [CDC], 2022).
- **Practice person-centered approaches.** Focus on the individual's strengths, preferences, and goals while respecting autonomy and dignity (AAIDD, 2021).
- **Engage families and caregivers when appropriate.** Families often provide critical support and insight into communication styles, routines, and needs (American Association on Intellectual and Developmental Disabilities [AAIDD], 2021).
- **Be culturally and linguistically responsive.** Refugees and immigrants may have different cultural perspectives on disability. Use qualified interpreters and culturally respectful approaches (Office of Minority Health [OMH], 2013).
- **Create accessible environments.** Ensure spaces, forms, and services are accessible and provide reasonable accommodations when needed (Americans with Disabilities Act, 1990; United Nations, 2006; World Health Organization, 2022).
- **Coordinate across systems.** Individuals with IDD and/or other disabilities may interact with healthcare, education, employment, and social services; collaboration across these systems improves outcomes (World Health Organization & World Bank, 2011; United Nations, 2006; Institute of Medicine, 2007).
- **Recognize mental health and trauma.** Individuals with disabilities and refugees may experience higher rates of trauma, anxiety, or depression (World Health Organization, 2022; World Health Organization & United Nations High Commissioner for Refugees, 2022; National Academies of Sciences, Engineering, and Medicine, 2016).
- **Promote independence and inclusion.** Encourage community participation, employment opportunities, and skill development that support independence (United Nations, 2006; World Health Organization & World Bank, 2011; World Health Organization, 2022).

SECTION 6 - BENEFITS FOR REFUGEES WITH DISABILITIES – QUICK REFERENCE GUIDE

Refugees with disabilities in the United States may qualify for a range of federal and state programs designed to support health, independence, and community participation. Eligibility and application processes vary by state, but the main benefit categories include:

MEDICAID & WAIVER PROGRAMS

Provides free or low-cost health coverage. Home and Community-Based Services (HCBS) waivers fund in-home care, personal assistance, and community support. Apply through your state Medicaid office.

Resource: State Waivers List | Medicaid

DD AGENCIES ARE A MAJOR SUPPORT AREA FOR PEOPLE WITH IDD

For example: NC I/DD website - NC DHHS: Intellectual & Developmental Disabilities

SOCIAL SECURITY DISABILITY INSURANCE (SSDI)

SSDI: Benefits for those with a work history or qualifying family member's work record.

Refugees may qualify for expedited processing.

SUPPLEMENTAL SECURITY INCOME (SSI)

SSI: Monthly cash benefits for people with disabilities and low income.

Requires appropriate medical documentation that meets SSA's definition of Disability. It is an income-based program. Status will also impact when they are able to apply and if they meet qualifications.

Medicaid Waivers (who overseas are dependent on state and federal regulations)

Applying for SSI and SSDI

Where to Apply

Applications for both Supplemental Security Income (SSI) and Social Security Disability Insurance (SSDI) are handled by the Social Security Administration (SSA).

You can apply in one of the following ways:

1. Online:

- Visit the official SSA website: <https://www.ssa.gov/benefits/disability>
- You can complete an SSDI application and, in most cases, an SSI application online.
- The website also includes a Disability Starter Kit that explains what information and documents are needed. Disability Starter Kits | Disability | SSA

2. By Phone:

- Call the Social Security Administration at 1-800-772-1213 (TTY 1-800-325-0778).
- Representatives are available Monday–Friday, 8 a.m.–7 p.m. local time.

3. In Person (State/Local Offices):

- Visit your local Social Security office.
- Find your nearest location here: <https://secure.ssa.gov/ICON/main.jsp>
- Each state has SSA field offices where applicants can meet with representatives, ask questions, and submit documentation.

How to Apply

1. Gather Required Information:

- Social Security number and proof of age
- Medical records, test results, and contact information for healthcare providers
- Work history and recent W-2s or self-employment tax returns
- Information on household income, resources, and living arrangements (for SSI)

2. Complete the Application:

- Apply for SSDI if you have worked and paid into Social Security but can no longer work due to a disability.
- Apply for SSI if you have limited income and resources, regardless of work history.

3. Submit and Track Your Claim:

- After submission, SSA will review your application and may contact you for additional details.
- You can check your claim status online using your mySocialSecurity account: <https://www.ssa.gov/myaccount/>

4. State Disability Determination Services (DDS):

- Each state has a Disability Determination Services (DDS) office that reviews medical evidence and makes initial decisions on disability claims.
- Contact information for your state's DDS can be found through the SSA's regional offices page: https://www.ssa.gov/foia/dds_contacts.html

STATE COUNCILS ON DEVELOPMENTAL DISABILITIES (DD)

State DD councils are federally funded organizations that identify priority needs for people with IDD in their service area. Councils advocate for public policy and systems changes to improve services for people with IDD. Learn more about state DD councils: State Councils on Developmental Disabilities | ACL Administration for Community Living

Learn more about state DD councils: <https://acl.gov/programs/aging-and-disability-networks/state-councils-developmental-disabilities>

STATE DD AGENCIES

Find your local council: <https://nacdd.org/councils/>

State DD agencies coordinate services and supports for people with IDD.

Learn more about DD agencies: <https://www.nasdds.org/about/>

Find your local DD agency: <https://www.nasdds.org/about/>

HOUSING ASSISTANCE

Includes Public Housing, Housing Choice Vouchers (Section 8), and subsidized housing for people with disabilities. Administered locally by Public Housing Authorities (PHAs).

Resource: HUD Housing Choice Vouchers https://www.hud.gov/topics/housing_choice_voucher_program_section_8

VOCATIONAL REHABILITATION (VR)

State-run programs offering job training, education, placement, assistive technology, and job coaching for people with disabilities. May also offer ESL support.

Resource: RSA State VR Agencies Guide [A Guide to Each State's Job Training and Placement Programs | GovFacts](#)

ASSISTIVE TECHNOLOGY (AT)

Devices/services that promote independence (e.g., mobility aids, communication devices, adapted computers). State programs offer loans and demonstrations.

Resource: [AT3 Center – State AT Programs / AT Act Programs](#)

Early IntervENTION & Special Education

Early Interventional: Services for children under age 3 with delays/disabilities.

Special Education (IDEA): Ages 3–21, includes IEPs- <https://formspal.com/pdf-forms/other/iep-form/iep-form-preview.webp> and related services. This refers to the age range and key supports covered under the Individuals with Disabilities Education Act (IDEA), which ensures that children and youth with disabilities have access to a Free Appropriate Public Education (FAPE).

Ages 3–21:

IDEA guarantees special education services for eligible children starting at age 3 through age 21 (or until they graduate with a regular high school diploma).

IEPs (Individualized Education Programs):

An IEP is a personalized plan developed by educators, parents, and specialists that outlines a student's specific learning goals, accommodations, and services needed to support their educational progress.

Related Services:

These are additional supports that help students benefit from their education, such as:

- Speech-language therapy
- Occupational or physical therapy
- Counseling or psychological services
- Transportation to and from school
- Assistive technology

Together, these provisions ensure that children and youth with disabilities receive individualized instruction and the supports necessary to succeed academically and socially throughout their school years. [Individuals with Disabilities Education Act \(IDEA\) | U.S. Department of Education](#)

Resource: U.S. Dept. of Education – [IDEA Individuals with Disabilities Education Act \(IDEA\) | U.S. Department of Education](#)



SECTION 7 - TOOLS FOR WORKING WITH REFUGEES WITH DISABILITIES

Service providers working with refugees with disabilities benefit from practical tools that support screening, communication, trauma-informed care, and culturally responsive service delivery. The following tools and resources can assist providers in identifying needs and improving access to services.

1. Refugee Health Screener – 15 (RHS-15)

The Refugee Health Screener-15 (RHS-15) is a culturally validated screening tool designed specifically for refugee populations. [RHS-15-English-and-translations.pdf](#)

Purpose

- Screens for depression, anxiety, and post-traumatic stress disorder (PTSD)
- Identifies individuals who may benefit from further mental health evaluation or referral

Why It Is Useful

- Developed specifically for refugee populations
- Available in multiple languages
- Widely used in refugee health and resettlement programs

2. Cultural Formulation Interview (CFI)

The **Cultural Formulation Interview**, included in the *Diagnostic and Statistical Manual of Mental Disorders (DSM-5)*, helps providers better understand cultural perspectives on illness, disability, and care.

[Exploring-cultural-formulation-interview-CE-TRAINING-with-Handouts-3.pdf](#)

Purpose

- Assesses cultural beliefs about health and disability
- Helps providers understand family expectations, support systems, and barriers to care

3. Developmental Disability Screening and Assessment Tools

[Developmental Monitoring and Screening | Learn the Signs. Act Early. | CDC](#)

- Screening tools can assist providers in identifying developmental concerns that may require further evaluation. Developmental monitoring and screening are important for all young children, to check how they are developing over time.
- Together, they can help identify potential developmental delays and help young children and families get any needed services as early as possible.

Examples include:

- **Vineland Adaptive Behavior Scales** [Vineland Adaptive Behavior Scales \(VABS\) \(Vineland-3\) - Complete Explanation + PDF - clinicaltoolslibrary.com](#)

Vineland Adaptive Behavior Scales (VABS) is a standardized assessment tool used to evaluate adaptive behavior and functional skills in individuals, particularly those with developmental disabilities.

It measures essential domains that are critical for independent functioning, including:

- **Communication:** Evaluates both receptive and expressive language skills.
 - **Daily Living Skills:** Assesses personal care, domestic tasks, and community living skills.
 - **Socialization:** Measures interpersonal skills, play, leisure activities, and coping skills.
 - **Motor Skills:** (included in Vineland-3) assesses gross and fine motor skills.
- **Adaptive Behavior Assessment System (ABAS) (ABAS®-3) Adaptive Behavior Assessment System, Third Edition** [\(ABAS®-3\) Adaptive Behavior Assessment System, Third Edition](#)
ABAS is a standardized tool for assessing adaptive behavior skills across the lifespan—from birth to 89 years, providing a comprehensive view of an individual's ability to function independently in daily life.

It is particularly useful to assess individuals with developmental delays, autism spectrum disorders (ASD), intellectual disabilities, learning disabilities, neuropsychological disorders, and sensory or physical impairments.
[Online and print versions are available, with scoring and reporting facilitated through the WPS Online Evaluation System](#)
 - **Ages and Stages Questionnaires (ASQ) for children** [ASQ-3 - Ages and Stages](#)
The Ages & Stages Questionnaires (ASQ-3) is a parent, completed developmental screening tool for children aged 1 month to 5½ years, designed to identify developmental progress and potential delays. It helps parents, caregivers, and professionals monitor a child's growth across key developmental domains.

The tool is parent centric, making it easy to complete at home, during clinic visits, or through interviews, and it provides a snapshot of a child's developmental progress.

Domains Assessed - [Personal-Social – social interactions and self-help skills](#)

ASQ-3 evaluates development in five key domains:

- Communication – language comprehension and expression
 - Gross Motor – large muscle skills such as crawling, walking, or jumping
 - Fine Motor – hand and finger coordination
 - Problem Solving – cognitive skills and learning abilities
- **Developmental Screening Test (DST)** [DST Practical Report: Child Development Screening Test Analysis - Studocu](#) / [Dev-Screening-Toolkit-2018.pdf](#)

The Developmental Screening Test (DST) is a tool used to assess the developmental progress of children from birth to 15 years, helping to identify potential delays and plan interventions.

These tools help assess communication, daily living skills, social functioning, and independence.

4. Plain Language and Visual Communication Supports - [Plain Language Materials & Resources | Health Literacy | CDC](#)

Individuals with IDD and/or other disabilities may benefit from simplified communication tools by avoiding jargon.

They are designed to make information clear and understandable for all audiences, particularly those with low health literacy or disabilities.

Helpful supports include:

- Picture-based communication boards
- Visual support
- Translated and simplified written materials
- Teach-back communication techniques

5. Trauma-Informed Care Frameworks - Trauma-Informed Care and the Focus on Staff- [Trauma-Informed Approaches and Programs | SAMHSA](#) and [Trauma-Informed Care Implementation Resource Center - Trauma-Informed Care Implementation Resource Center](#)

Refugees may have experienced war, displacement, or trauma. When combined with disability, trauma can significantly affect health outcomes.

Key approaches include:

- Creating safe and supportive environments
- Avoiding re-traumatization
- Recognizing behavioral responses linked to trauma
- Coordinating mental health referrals when needed

6. Cross-System Referral and Coordination Tools- [Cross System Care Coordination | DSHS](#)

Refugees with IDD often require services across multiple systems.

Providers may need to coordinate referrals to:

- Developmental disability service agencies
- Medicaid waiver programs
- Special education services
- Vocational rehabilitation
- Community disability organizations

7. Interpreter and Cultural Mediation Services - [Cultural Mediation in Translation Series: Interpreters vs Cultural Mediators](#) and [LanguageToolkit-digital_May-202325.pdf](#)

Language access is essential when working with refugee populations. The resources linked above provide guidance about how to facilitate effective interpretation for refugees with disabilities who are navigating the service system.

8. The Washington Group Short Set on Functioning (WG-SS). [The Washington group data collection tools and their recommended use](#)

The primary purpose is to provide a reliable and internationally comparable measure of disability for use in national censuses and surveys. It helps in understanding the prevalence of disability and the need for services across different populations. The questions are designed to capture a range of difficulties individuals may face in daily activities, including:

- Seeing (even if wearing glasses)
- Hearing (even if using hearing aids)
- Mobility (walking or climbing stairs)
- Communication (understanding or being understood by others)
- Cognition (remembering or concentrating)
- Self-care (such as washing all over or dressing).



SECTION 8– UPDATED ONLINE RESOURCES & TRAINING

This section compiles the most current and reputable online resources, training platforms, and tools to assist professionals, agencies, and community advocates serving refugees with disabilities. Each resource has been selected for its credibility, relevance, and accessibility, ensuring that providers have practical tools at their fingertips to promote inclusion, access, and empowerment.

National Organizations Supporting Refugees and Individuals with Disabilities

These national organizations provide advocacy, policy guidance, and technical assistance to strengthen inclusive refugee and disability services:

- [AMERICAN ASSOCIATION OF PEOPLE WITH DISABILITIES \(AAPD\)](#) – The American Association of People with Disabilities works to increase the political and economic power of people with disabilities.
- [NATIONAL DISABILITY RIGHTS NETWORK \(NDRN\)](#) – A national system of Protection and Advocacy (P&A) agencies that safeguard the rights of people with disabilities across all 50 states and territories.
- [NATIONAL ASSOCIATION OF STATE DIRECTORS OF DEVELOPMENTAL DISABILITIES SERVICES \(NASDDDS\)](#) – Supports state leadership and service innovation for individuals with developmental and intellectual disabilities.
- [REFUGEE COUNCIL USA \(RCUSA\)](#) – Advocating for the rights and protection of all forcibly displaced people.
- [REFUGEES WITH DISABILITIES | SONORAN CENTER FOR EXCELLENCE IN DISABILITIES](#) – At this link, you can find helpful resources to support: 1) Employment for refugees with disabilities and 2) refugee parents of a child with disabilities.
- [U.S. COMMITTEE FOR REFUGEES AND IMMIGRANTS - USCRI](#)– Offers advocacy, training, and technical resources for refugee service providers, including materials on disability inclusion and equitable access.

Online Training Platforms

These websites offer training for communicating effectively with people with disabilities.

Web-based learning opportunities help professionals strengthen skills in cultural competency, accessibility, and refugee resettlement.

- [**ENGAGING PEOPLE WITH DISABILITIES & THEIR FAMILIES: STRATEGIES FOR COMMUNICATION AND SUPPORT | SONORAN CENTER FOR EXCELLENCE IN DISABILITIES**](#) – In this free, online course you can enhance your ability to support individuals with disabilities and their families in leading healthy, inclusive lives. You will review how to think critically about using culturally responsive communication to develop partnerships and provide support, and review key policies related to disabilities and the role of advocacy.
- [**CDC TRAIN**](#) – Offers public health training, including modules on disability inclusion, health equity, and culturally responsive care.
- [**LEARNING PORTAL | UNHCR / UNHCR e-Learning Platform**](#) – Free international training on refugee protection, durable solutions, and case management.
- [**NATIONAL CENTER ON CULTURAL COMPETENCE \(NCCC\)**](#) – Provides self-assessment tools and training on diversity, equity, and culturally responsive service delivery.
- [**RELIAS LEARNING**](#) – Continuing education for health, behavioral health, and disability service providers.
- [**ORR COLLABORATIVE AND INFORMATIVE WEBINARS | AAMC \(ORR\) Webinars**](#) – Regular live and recorded sessions focused on refugee programs, integration strategies, and federal updates.

Assistive Technology & Accessibility Tools

Digital platforms and devices enhance independence and participation for individuals with disabilities. These tools are particularly helpful for newly arrived refugees navigating new systems of care and communication.

- [**CAST – Universal Design for Learning \(UDL\)**](#) – Framework and tools to make education accessible and inclusive for diverse learners.
- [**Job Accommodation Network \(JAN\)**](#) – Comprehensive guidance on workplace accommodations, ADA compliance, and assistive technologies.
- [**National Assistive Technology Act Technical Assistance and Training \(AT3\) Center**](#) – Provides national and state-specific information on assistive technology programs, funding, and training opportunities.
- [**Be My Eyes**](#) – Free mobile app that connects people who are blind or have low vision with volunteers and professionals for real-time assistance via video.
- [**Bookshare**](#) – A digital library of accessible e-books for individuals with print disabilities, including students and adults learning English.

Summary

Professionals serving refugees with disabilities and their families benefit most from a connected, cross-sector approach that integrates refugee resettlement, disability support, and cultural inclusion. The above national and state-level resources offer support and resources to strengthen equitable access to services and long-term community participation.



Section 9: NATIONAL REFERRAL GUIDE

This guide provides a consolidated list of national-level contacts, U.S. Refugee Support Programs, and networks serving refugees with developmental disabilities. It is designed for providers, case managers, and community organizations to locate key services and referral pathways across the United States.

National Programs for Refugee Resettlement, Integration, and Long-Term Support

- **Office of Refugee Resettlement (ORR)** – Federal agency administering programs for refugee resettlement, employment, and self-sufficiency (U.S. Department of Health & Human Services [HHS], 2025a).
Website: <https://www.acf.hhs.gov/orr>
- **U.S. Committee for Refugees and Immigrants (USCRI)** – National advocacy and service organization with specialized programs for refugees with disabilities (USCRI, 2025).
Website: <https://refugees.org>
- **International Rescue Committee (IRC)** – Provides resettlement, health, and employment services across major U.S. cities (IRC, 2025).
Website: <https://www.rescue.org>
- **Lutheran Immigration and Refugee Service (LIRS)** – Faith-based refugee resettlement and community integration support (LIRS, 2025).
Website: <https://www.lirs.org>

- **HIAS** – Advocacy and resettlement services, focusing on vulnerable refugee populations (HIAS, 2025).
Website: <https://www.hias.org>
- **Ethnic Community-Based Organizations (ECBOs)** – Community-based nonprofits providing culturally and linguistically appropriate services.
Website: [Introducing a New National Directory of Ethnic Community-Based Organizations - Switchboard](#)
- **Refugee Processing Center (RPC)** – Provides information on refugee arrivals and national program statistics (HHS, 2025b).
Website: <https://www.wrapsnet.org>

A curated list of top national portals and tools:

- [Administration for Community Living \(ACL\)](#) – Federal leadership on aging and disability programs.
- [National Council on Independent Living \(NCIL\)](#) – Advocacy and technical assistance for Centers for Independent Living.
- [Office of Refugee Resettlement \(ORR\)](#) – Federal office overseeing refugee support services and integration programs.

Office of Refugee Resettlement. (2025). *Refugee resettlement programs and services*. U.S. Department of Health and Human Services. <https://www.acf.hhs.gov/orr>

Disability Rights and Advocacy Networks

- **ADA National Network** – Regional technical assistance and training on the Americans with Disabilities Act (ADA National Network, 2025).
Website: <https://adata.org>
- **Administration for Community Living (ACL)** – Supports community living, aging, and disability services (ACL, 2025).
Phone: (202) 401-4634 | Website: <https://acl.gov>
- **American Association on Intellectual and Developmental Disabilities (AAIDD)** - AAIDD is the oldest, largest, and most influential membership organization concerned with intellectual and developmental disabilities. AAIDD promotes progressive policies, sound research, effective practices, and universal human rights for people with intellectual and developmental disabilities (n.d.). *Home*.
Phone: (202) 387-1968 | Website: [Www.aaidd.org](http://www.aaidd.org). <https://www.aaidd.org/home>
- **American Association of People with Disabilities (AAPD)** – Advocates for equal opportunity and inclusion (AAPD, 2025).
Website: <https://www.aapd.com>
- **Association of University Centers on Disabilities (AUCD)** – University-based network promoting research, education, and services (AUCD, 2025).
Website: <https://www.aucd.org>
- **Family Voices** – Advocates for children with special healthcare needs (Family Voices, 2025).
Website: <https://familyvoices.org>
- **National Council on Independent Living (NCIL)** – Grassroots disability rights organization supporting independent living (NCIL, 2025).

Website: <https://ncil.org>

- **National Disability Rights Network (NDRN)** – Nationwide system of Protection & Advocacy agencies (NDRN, 2025).
Phone: (202) 408-9514 | Website: <https://www.ndrn.org>
- **The Arc of the United States** – Advocacy, policy, and direct support for people with intellectual and developmental disabilities (The Arc, 2025).
Website: <https://thearc.org>

Federal Programs and Legal Protections (Housing, Employment, Education, Health)

Refugees with disabilities often face heightened barriers when seeking safe, affordable, and accessible housing, including language access issues, limited awareness of tenant rights, and long waitlists for subsidized units.

1. **HUD Housing Assistance & Section 8** – U.S. Department of Housing and Urban Development (HUD, 2025). The Housing Choice Voucher Program (also known as Section 8) helps low-income families, elderly persons, veterans and disabled individuals afford housing in the private market. Program participants can choose any eligible housing unit, including single-family homes, townhouses, and apartments, with rent partially covered by a subsidy paid directly to the landlord. There are around 2,000 Local Public Housing Agencies (PHAs) across the country that administer the HCV program with funding from HUD. | https://www.hud.gov/topics/housing_choice_voucher_program_section_8
2. **Fair Housing Act – Disability Rights** – Protects individuals with disabilities and provides reasonable accommodation guidance (HUD, 2025).
Website: https://www.hud.gov/program_offices/fair_housing_equal_opp/disabilities
3. **National Low Income Housing Coalition (NLIHC)** – Advocates for affordable housing (NLIHC, 2025).
Website: <https://nlihc.org>
4. **Rent Assistance Guide** – Rental and emergency housing assistance by state (RentAssistance, 2025).
Website: <https://www.rentassistance.us>
5. **Home Modifications and Accessibility** – [How to Create a Safe and Supportive Home Environment for Individuals with Disabilities](#) Home modifications are essential for creating an accessible environment that supports independence and safety for individuals with disabilities or limited mobility.
 - Rebuilding Together: <https://rebuildingtogether.org>
 - Ability Tools: <https://abilitytools.org>
 - Center for Inclusive Design & Environmental Access: <https://idea.ap.buffalo.edu>

Employment Support

- **SSA & Ticket to Work Program** - The Ticket to Work program is a free and voluntary initiative by the Social Security Administration (SSA) designed to help individuals with disabilities achieve financial independence through employment. Social Security's [Ticket to Work](#) (Ticket) Program supports career development for people ages 18 through 64 who receive Social Security disability benefits and want to work. The Ticket Program is free and voluntary. It helps people with disabilities move toward

financial independence and connects them with the services and support they need to succeed in the workforce.

Phone: (800) 772-1213 | Website: <https://choosework.ssa.gov>

- **Job Accommodation Network (JAN)** - JAN is the leading source of free, expert, and confidential guidance on workplace accommodations. Need assistance exploring accommodation solutions? Phone: (800) 526-7234 | Website: <https://askjan.org>
- **PEAT Works** - PEAT is an initiative funded by the U.S. Department of Labor's Office of Disability Employment Policy. We help employers adopt accessible technology to build a future-ready workforce for everyone, including people with disabilities. Website: <https://www.peatworks.org>
- **WorkforceGPS**: American Job Centers (AJCs) provide services and solutions for job seekers such as employment tools and resources, career guidance, and training opportunities. Website: <https://disability.workforcegps.org>
- **Upwardly Global**: Upwardly Global works with employers, workforce development agencies, and directly with immigrant jobseekers to bridge this gap. Website: <https://www.upwardlyglobal.org>
- **Refugee Career Pathways (ORR)**: The Refugee Career Pathways (RCP) program, established in 2018, helps refugees and other [ORR-eligible populations](#) achieve self-sufficiency through education and job training they need to secure employment or continue their professional careers in the United States. RCP also provides refugees with coaching and resources to create personalized career development plans and learn about career opportunities in their new communities. Website: <https://www.acf.hhs.gov/orr>

Education

- **U.S. Department of Education** – Office of Special Education and Rehabilitative Services (OSERS), IDEA resources Website: <https://sites.ed.gov/idea>

Health

- **HHS Administration for Community Living (ACL)** - The Administration for Community Living was created around the fundamental principle that older adults and people of all ages with disabilities should be able to live where they choose, with the people they choose, and with the ability to participate fully in their communities. Website: <https://acl.gov>
- **Centers for Medicare & Medicaid Services (CMS)** - CMS is the federal agency that provides health coverage to more than 160 million through Medicare, Medicaid, the Children's Health Insurance Program, and the Health Insurance Marketplace. CMS works in partnership with the entire health care community to improve quality, equity and outcomes in the health care system. Website: <https://www.cms.gov>

Section 9: NATIONAL REFERRAL GUIDE (SPREADSHEET)

This spreadsheet is designed as a national referral tool to support refugees with developmental disabilities, providing organized access to essential services, resources, and support networks.

Category	Organization	Description	Website
U.S. Refugee Support Programs	U.S. Committee for Refugees and Immigrants (USCRI)	Provides resettlement, legal, and social services for refugees and immigrants nationwide.	https://refugees.org
U.S. Refugee Support Programs	Office of Refugee Resettlement (ORR)	Oversees programs supporting employment, health, and integration of refugees and eligible populations.	https://www.acf.hhs.gov/orr
U.S. Refugee Support Programs	Refugee Council USA (RCUSA)	Coalition of U.S.-based organizations advocating for refugee protection and resettlement.	https://rcusa.org
Disability Rights and Advocacy Networks	National Disability Rights Network (NDRN)	Federally mandated network of Protection and Advocacy (P&A) agencies ensuring disability rights in every state and territory.	https://www.ndrn.org
Disability Rights and Advocacy Networks	Administration for Community Living (ACL)	Supports community living, inclusion, and independence for people with disabilities and older adults.	https://acl.gov
Disability Rights and Advocacy Networks	Association of University Centers on Disabilities (AUCD)	Network advancing policy, education, and research for individuals with developmental and other disabilities.	https://www.aucd.org
Federal Agencies - Housing	U.S. Department of Housing and Urban Development (HUD)	Provides resources for affordable housing, accessibility, and community development.	https://www.hud.gov
Federal Agencies - Employment	U.S. Department of Labor – Office of Disability Employment Policy (ODEP)	Promotes policies and practices to increase workforce participation among people with disabilities.	https://www.dol.gov/odep
Federal Agencies - Employment	Job Accommodation Network (JAN)	Free consulting service for workplace accommodations and ADA compliance.	https://askjan.org
Federal Agencies - Education	U.S. Department of Education – Office of Special Education and Rehabilitative Services (OSERS)	Supports programs improving education and employment outcomes for individuals with disabilities.	https://www2.ed.gov/about/offices/list/osers/index.html
Federal Agencies - Health	Centers for Disease Control and Prevention (CDC) – Disability and Health	Provides public health information, research, and inclusive health promotion resources.	https://www.cdc.gov/ncbddd/disabilityandhealth
Federal Agencies - Health	National Institute on Disability, Independent Living, and Rehabilitation Research (NIDILRR)	Funds research to enhance community participation and health outcomes for people with disabilities.	https://acl.gov/about-acl/nidilrr

SECTION 10 - STATE-BY-STATE RESOURCE GUIDE

This section provides state-specific resources to assist refugees with disabilities in accessing services, supports, and community connections. Each state listing follows a consistent format for ease of navigation and comparison.

Information Provided for Each State

1. Overview of Refugee & Disability Services

- Brief summary of the state's refugee population, major resettlement hubs, and the availability of disability-related services.

2. State Refugee Coordinator & Key Contacts

- Name, title, and contact information for the State Refugee Coordinator.
- Key program contacts at local resettlement agencies and disability service providers.

3. Housing & Accessibility Programs

- Affordable housing resources, accessible housing programs, and home modification grants.

4. Employment Services & Vocational Rehabilitation

- State vocational rehabilitation agencies, workforce development programs, and specialized refugee employment initiatives.

5. Education & Special Needs Resources

- K–12 special education programs, English as a Second Language (ESL) supports, and adult education opportunities.

6. Healthcare & Behavioral Health Services

- Accessible healthcare providers, behavioral health clinics, mental health counseling, and rehabilitation services.

7. Assistive Technology & Independent Living Centers

- State Assistive Technology Act programs, device lending libraries, and Independent Living Centers offering skills training and advocacy.

8. Legal Aid & Advocacy

- Disability rights legal centers, immigration legal services, and tenant rights advocacy organizations.

9. Community & Cultural Organizations

- Refugee-led and cultural community organizations promoting inclusion, peer support, and social integration.

10. Transportation & Mobility Assistance

- Accessible public transit programs, paratransit services, and community-based transportation assistance.

The following states—Iowa, Michigan, New York, North Carolina, and Ohio—were selected due to their significant refugee populations and the presence of well-established refugee and disability service networks.

State	Key Programs and Contacts
Iowa	• Iowa Department of Human Services – Disability Services – Offers Medicaid waiver programs, supported employment, and community integration. • Iowa Refugee Alliance – Supports refugee resettlement and workforce integration • Iowa COMPASS – Comprehensive database of disability-related services and assistive technology.
Michigan	• Michigan Department of Health and Human Services (MDHHS) – Coordinates Medicaid, community mental health, and rehabilitation services. • Refugee Services Program – Michigan.gov – Refugee cash, medical, and employment assistance. • Michigan Assistive Technology Program (MATP) – Statewide AT resource center.
New York	• Office for New Americans (ONA) – Supports immigrants and refugees through community navigation centers. • New York State Office for People With Developmental Disabilities (OPWDD) – Developmental disability services, housing, and employment support. • New York State Refugee Services (NYSRS) – State refugee resettlement and integration programs.
North Carolina	• NC Department of Health and Human Services – Disability Services – Provides mental health, developmental disability, and substance use supports. • NC Refugee Assistance Program – Offers financial assistance and social integration services. • North Carolina Assistive Technology Program (NCATP) – AT loans and demonstrations statewide.
Ohio	• Ohio Department of Developmental Disabilities (DODD) – Provides early intervention, Medicaid waivers, and employment support. • Ohio Refugee Services – Job and Family Services – Manages refugee cash assistance and employment programs. • Ohio Center for Autism and Low Incidence (OCALI) – Resources for autism, accessibility, and inclusive education.

Guide Key – Quick Reference

Abbreviation	Description
REFUGEE PROGRAM	State agency or designated nonprofit responsible for coordinating refugee services.
DD/INFO	State developmental disabilities program contact for eligibility, services, and referrals.
P&A	Protection & Advocacy agency safeguarding the rights of people with disabilities.
VR	Vocational Rehabilitation agency providing employment, training, and job placement support.
AT	Assistive Technology program under the federal AT Act, offering equipment loans, demonstrations, and training.
EI	Early Intervention program (Part C of IDEA) for infants and toddlers with developmental delays or disabilities.
SEA	State Education Agency's special education division overseeing IDEA services for school-aged children.
ILC/SILC	Independent Living Centers and Statewide Independent Living Council promoting community-based living.
HOUSING	State housing finance agencies and links to the HUD Public Housing Authority guide.

Tip: Use Refugee Program as your primary starting point for new refugee clients. For urgent disability rights or accommodation issues, contact your State's Protection and Advocacy (P&A) agency immediately.

Overview of Refugee and Disability Services

Refugees with disabilities are served through a mix of federal, state, and local systems. Core funders include the Office of Refugee Resettlement (ORR), Administration for Community Living (ACL), Medicaid, and state/local programs. A typical referral pathway may follow the workflow below, starting with your local resettlement agency:

Resettlement agency → State Refugee Office → Medicaid/Healthcare → Disability Services (VR, CILs, AT, Special Education) → Housing and Legal Supports

How to Use This Section:

The following section provides Action Steps, Best Practices, and Key Links to help service providers support refugees with disabilities. This information is organized by type of service (e.g., Housing), which you can use to develop support plans for refugee clients.

- Start with your State Refugee Coordinator for state-specific processes.
- Connect clients to Medicaid/SSI/SSDI for benefits.
- Pair resettlement services with disability supports (VR, CILs, AT).
- Ensure language access (i.e. interpretation) and reasonable accommodations at every step.

Key Links:

- ORR Overview: <https://www.acf.hhs.gov/orr>
- ACL (Disability & Aging): <https://acl.gov>
- Language Access (HHS Section 1557): <https://www.hhs.gov/civil-rights/for-individuals/section-1557/index.html>

Sources and Rationale for Best Practices

The following Best Practices are informed by organizations and public agencies dedicated to supporting refugees and people with disabilities. Below is a brief overview of the sources and rationale for the tips you will find in this section.

1. Office of Refugee Resettlement (ORR) Guidance

- The ORR provides recommendations on care coordination, warm handoffs, and connecting refugee clients to health, employment, and social services.
- Emphasizes early screening for health and disability-related needs and collaboration with ECBOs and resettlement agencies.

2. Cultural and Linguistic Competence Standards

- Documenting interpreter needs, preferred communication modes, and requesting translated materials follows the National Standards for Culturally and Linguistically Appropriate Services (CLAS). [Culturally and Linguistically Appropriate Services - Think Cultural Health](#)

3. Disability Inclusion Guidance

- Early screening, reasonable accommodations, and accessible housing are guided by:
 - ADA National Network
 - Fair Housing Act / HUD FHEO Guidance
 - Centers for Independent Living (CILs) best practices

4. State Refugee Coordinator (SRC) and VOLAG Recommendations

- Voluntary Resettlement Agencies (VOLAGs) are non-profit organizations that assist refugees in their initial resettlement in the United States. These agencies play a crucial role in the resettlement process by providing essential services such as sponsorship, housing, employment assistance, English-language training, and health service referrals. VOLAGs operate under cooperative agreements with the U.S. Department of State to ensure that refugees receive the support they need upon arrival.

Summary:

Practices such as “warm handoffs,” documenting interpreter needs, and early disability screening are synthesized from ORR, CLAS standards, and disability inclusion guidance.

State Refugee Coordinator and Key Contacts

Engaging with key state and local partners helps ensure coordinated, informed, and effective service delivery for refugees with diverse needs.

Action Steps:

- **Identify the SRC and Refugee Health Program lead:** These individuals serve as primary points of contact for refugee services and health coordination at the state level.
- **Ask for state-specific guidance on benefits, language access, and disability referrals:** This ensures providers are aligned with local policies, resources, and culturally appropriate practices.
- **Coordinate with local resettlement agencies (VOLAG affiliates) and ECBOs:** Collaboration with community-based partners strengthens service access and supports more holistic care for refugees.

Key Links:

- ORR State & Territory Profiles (SRC contacts): <https://www.acf.hhs.gov/orr/grants/state-and-territory-profiles>
- Find Local Resettlement Agencies (RCUSA members): <https://rcusa.org/members/>

Housing and Accessibility Programs

Please see the Appendix (p.55) for additional information about public housing resources.

Action Steps:

- Locate your Public Housing Authority (PHA) and apply for available programs.
- Request reasonable accommodations under the Fair Housing Act.
- Explore accessibility modifications through local nonprofits or CILs.

Key Links:

- HUD PHA Guide by State: https://www.hud.gov/program_offices/public_indian_housing/pha/contacts
- Housing Choice Vouchers: https://www.hud.gov/topics/housing_choice_voucher_program_section_8
- Fair Housing / Reasonable Accommodations (FHEO): https://www.hud.gov/program_offices/fair_housing_equal_opp

Employment Services and Vocational Rehabilitation

Action Steps:

- Refer to State VR early, coordinate with the refugee employment case manager.
- Request interpreters and testing accommodations. The Americans with Disabilities Act (ADA) ensures that individuals with disabilities have the opportunity to fairly compete for and pursue such opportunities by requiring testing entities to offer exams in a manner accessible to persons with disabilities. When testing accommodations are provided, test-takers can demonstrate their true aptitude. [ADA Requirements: Testing Accommodations | ADA.gov](#)
- Align ESL/bridge programs with VR plans.

Key Links:

- RSA State VR Agencies Guide: <https://rsa.ed.gov/about/states>
- American Job Centers: <https://www.careeronestop.org/LocalHelp/AmericanJobCenters/american-job-centers.aspx>

Education & Special Needs Resources

Action Steps:

- **Refer infants/toddlers to Early Intervention (Part C).** [Understand the Program: Part C of the Individuals with Disabilities Education Act \(IDEA\) provides early intervention services for infants and toddlers with disabilities from birth through age two.](#)
- **Request school evaluations and language access.** To request school evaluations and language access, parents should follow these steps:
- **Identify the need:** Be specific about what you observe that may affect your child's learning, such as academic struggles, attention issues, or behavioral challenges.
- **Contact the appropriate person:** Address your request to the building principal or special education coordinator and include your child's teacher and school psychologist if available.
- **Submit a written request:** Include details about your concerns and any relevant documentation. Keep a copy for your records.
- **Follow up:** After submitting your request, follow up with the school to ensure it is moving forward. If the school refuses to evaluate, they must provide a written explanation and options for appeal. [Language access: If your child needs language access, ensure that the school provides appropriate accommodations and resources to support their learning](#)
- **Connect families to Parent Training & Information Centers.** A central "Hub" for the network of Parent Centers serving families of children with disabilities. All the materials found on the CPIR Hub have been created and archived for Parent Centers around the country to help them provide support and services to the families they serve. CPIR employs a user-centered process, gathering the perspectives of our experienced Parent Center staff members and other experts—every step of the way, to create products and services that increase Parent Centers' knowledge and capacity in specific domains. [Find Your Parent Center - Center for Parent Information and Resources](#)

Key Links:

- IDEA (U.S. Dept. of Education): <https://sites.ed.gov/idea/>
- Part C Early Intervention State Contacts: <https://ectacenter.org/contact/ptccoord.asp>
- Parent Centers (PTI/CPRC): <https://www.parentcenterhub.org/find-your-center/>

Healthcare & Behavioral Health Services

Access to comprehensive, culturally responsive healthcare and behavioral health services is essential to supporting the well-being of refugees with disabilities.

Action Steps:

- Link to Medicaid/CHIP (The Children's Health Insurance Program) or Refugee Medical Assistance: Connecting individuals to appropriate coverage ensures access to essential medical and behavioral health services. [Children's Health Insurance Program \(CHIP\) Eligibility Requirements | HealthCare.gov](#)
- Use providers with professional interpretation: This promotes accurate communication and improves quality of care. [Effective Patient-Physician Communication | ACOG](#)
- Refer to trauma-informed counseling and community health clinics: These services address mental health needs while considering past experiences and cultural context. [Trauma-Informed Approaches and Programs | SAMHSA](#)

Key Links:

- Refugee Medical Assistance (ORR): <https://www.acf.hhs.gov/orr/programs/refugee-medical-assistance>
- CDC Refugee Health Screening: <https://www.cdc.gov/immigrantrefugeehealth/guidelines/domestic/index.html>
- Medicaid: <https://www.medicaid.gov/> | CHIP: <https://www.insurekidsnow.gov/>
- Find a Health Center (FQHC): <https://findahealthcenter.hrsa.gov/>
- Behavioral Health Locator (SAMHSA): <https://findtreatment.samhsa.gov/> | 988 Lifeline: <https://988lifeline.org/>

Assistive Technology & Independent Living Centers

Action Steps:

- Refer to the State AT Program for device trials and loans.
- Connect with local CILs for skills training and advocacy.
- Coordinate AT recommendations with VR and school IEP teams.

Key Links:

- State AT Programs (AT3): <https://at3center.net/stateprogram>
- ILRU CIL & SILC Guide: <https://www.ilru.org/projects/cil-net/cil-center-and-silc-guide>

Legal Aid and Advocacy

Action Steps:

- Refer immigration issues to accredited legal providers. [Find Legal Services | USCIS](#)
- Link clients to State Protection & Advocacy (P&A) agencies for disability rights.
- Use legal aid for housing, public benefits, and education matters.

Key Links:

- DOJ Recognized/Accredited & Pro Bono Providers: <https://www.justice.gov/eoir/list-pro-bono-legal-service-providers>
- Protection & Advocacy (NDRN State Network): <https://www.ndrn.org/about/ndrn-member-agencies/>
- Legal Services Corporation – Find Legal Aid: [Homepage | LSC - Legal Services Corporation: America's Partner for Equal Justice](#)
- ADA Information: <https://www.ada.gov/>

Community and Cultural Organizations

Action Steps:

- Ask the State Refugee Coordinator (SRC) for Ethnic Community Based - Organizations (ECBO) and community partners by region.
- Map local mosques, churches, temples, and cultural associations.
- Engage peer leaders as cultural navigators.

Key Links:

- Refugee Council Members (RCUSA): <https://rcusa.org/members/>
- 211 Community Navigator: <https://211.org/>
- Findhelp: <https://www.findhelp.org/>

Transportation and Mobility Assistance

Action Steps:

- Apply for Americans with Disabilities Act (ADA) paratransit eligibility.
- To be eligible for ADA Paratransit services, individuals must have a disability that prevents them from using fixed route bus or rail services independently.
- Request travel training and mobility management support.
- Explore nonprofit and medical-ride programs. <https://nonprofitpoint.com/free-transportation-for-medical-appointments/>

Key Links:

- National Aging & Disability Transportation Center (NADTC): <https://www.nadtc.org/>
- National Center for Mobility Management (NCMM): [National Center for Mobility Management \(NCMM\) | US Department of Transportation](#)
- Federal Transit Administration (FTA ADA) Transit Guidance: <https://www.transit.dot.gov/ada>

SECTION 10. STATE-BY-STATE RESOURCE GUIDE

Please see the spreadsheet on the following pages for information pertaining to your state. We have provided contact information and links to state services in the following categories:

- 1. Refugee Services**
- 2. Developmental Disabilities Services**
- 3. Protection and Advocacy (P&A)**
- 4. Vocational Rehabilitation (VR)**
- 5. Assistive Technology (AT)**
- 6. Early Intervention (EI)**
- 7. Special Education Agency (SEA)**
- 8. Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)**
- 9. Housing**

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Alabama (AL)	Alabama Office for Refugees alabamarefugees.org	Alabama Department of Mental Health – Developmental Disabilities (800) 361-4491 Alabama Department of Mental Health – connecting mind and wellness	Alabama Disabilities Advocacy Program (800) 826-1675 adap.ua.edu	Alabama Department of Rehabilitation Services (800) 441-7607 ADRS Alabama Department of Rehabilitation Services	STAR (Assistive Technology Act Program) https://al.at4all.com/ https://alabama-familycentral.org/service/accessing-potential-through-assistive-technology/	ADRS Early Intervention Program ADRS Alabama Department of Rehabilitation Services	Alabama State Department of Education – Special Education Alabama U.S. Department of Education	ILRU Directory of Centers and Associations ILRU Directory of Centers for Independent Living (CILs) and Associations Independent Living Research Utilization	1. Alabama Housing Finance Authority ahfa.com 2. HUD Public Housing Authority (PHA) Directory Public Housing Agency (PHA) Plans HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Alaska (AK)	Alaska Office of Refugee Assistance Refugee Assistance & Immigration Services - Catholic Social Services - Alaska	Alaska Department of Health & Social Services – Developmental Disabilities (907) 269-3666 Alaska Department of Health and Social Services	Disability Law Center of Alaska (800) 478-1234 Website: dlcak.org	Division of Vocational Rehabilitation (800) 478-2815 Vocational Rehabilitation	Assistive Technology of Alaska (ATLA) (800) 723-2852 About Us – Assistive Technology of Alaska	Early Intervention/ Infant Learning Program (907) 269-8442 Office of Children's Services	Alaska Department of Education – Special Education Education & Early Development - Education and Early Development	Alaska SILC Statewide Independent Living Council (SILC) Helping Alaskans With Disabilities Anchorage, Alaska	1. Alaska Housing Finance Corporation Alaska Housing Finance Corporation :: Home 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Arizona (AZ)	Arizona Refugee Resettlement Program (602) 542-6600 Arizona Refugee Resettlement Program Arizona Department of Economic Security -	Arizona Department of Economic Security – Division of Developmental Disabilities (844) 770-9500 Developmental Disabilities Arizona Department of Economic Security	Arizona Center for Disability Law (800) 922-1447 Disability Rights Arizona	Arizona Vocational Rehabilitation Program (800) 563-1221 Vocational Rehabilitation ARIZONA@WORK	Arizona Assistive Technology Act Program (800) 477-9921 AT Arizona AzTAP	Arizona Early Intervention Program (AzEIP) (602) 532-9960 Arizona Early Intervention Program (AzEIP) Arizona Department of Economic Security	Arizona Department of Education – Special Education Welcome to Exceptional Student Services Arizona Department of Education	Arizona SILC https://azsilc.org/	1. Arizona Department of Housing Contact Us Department of Housing 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Arkansas (AR)	Arkansas Office of Refugee Resettlement Refugee Resettlement - Arkansas Department of Human Services	Arkansas Department of Human Services – Developmental Disabilities Services (800) 482-5850 Arkansas Department of Human Services	Disability Rights Arkansas (800) 482-1174 Disability Rights Arkansas	Arkansas Rehabilitation Services (800) 330-0632 Rehabilitation Services – AR Division of Workforce Services	Arkansas Assistive Technology Program (800) 828-2799 Website: Increasing Capabilities Access Network (ICAN) – AR Division of Workforce Services or Home ICAN Tools for Life	Arkansas First Connections (800) 643-8258 First Connections in Little Rock, AR	Arkansas Department of Education – Special Education Division of Elementary and Secondary Education - Home page	Arkansas SILC ARSILC - Arkansas State Independent Living Council	1. Arkansas Development Finance Authority Front page - Arkansas Development Finance Authority 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
California (CA)	California Department of Social Services – Refugee Programs Bureau (916) 654-4356 Refugees	California Department of Developmental Services (916) 654-1690 Home : CA Department of Developmental Services	Disability Rights California (800) 776-5746 Disability Rights California	California Department of Rehabilitation (916) 324-1313 Home Page - CA Department of Rehabilitation	California Assistive Technology Act Program (800) 390-2699 Assistive Technology - CA Department of Rehabilitation	Early Start California (800) 515-2229 Early Start : CA Department of Developmental Services	California Department of Education – Special Education Special Education - Specialized Programs (CA Dept of Education)	California SILC California State Independent Living Council To create policy and systems change for independent living.	1. California Housing Finance Agency California Housing Finance Agency CalHFA 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Colorado (CO)	Colorado Refugee Services Program Phone: (303) 863-8211 Refugee Services Introduction Office New Americans or Contact the Colorado Department of Human Services Colorado Department of Human Services	DD/Info: CO Dept. of Health Care Policy & Financing – Developmental Disabilities HCPF Department of Health Care Policy and Financing or Developmental Disabilities Waiver (DD) Department of Health Care Policy and Financing	P&A: Disability Law Colorado Phone: (800) 288-1376 https://disabilitylawco.org/	VR: Colorado Division of Vocational Rehabilitation (866) 870-4595 Colorado DVR Division of Vocational Rehabilitation	AT: Assistive Technology Partners (800) 255-3477 Technology & Transition	EI: Colorado Early Intervention Program (888) 777-4041 Early Intervention Colorado EI Home or Home Colorado Department of Early Childhood	SEA: CO Dept. of Education Special Education Office of Special Education - Colorado Department of Education	ILC/SILC: Colorado SILC Colorado SILC Home Page - Colorado SILC	Colorado Housing and Finance Authority CHFA: Colorado Housing and Finance Authority (CHFA)
Connecticut (CT)	Connecticut Office of Refugee Resettlement (860) 424-5880 Refugee Assistance Program	Connecticut Department of Developmental Services (866) 433-8192 DDS	Disability Rights Connecticut (800) 842-7303 Disability Rights Connecticut (DRCT) Disability Advocates	Bureau of Rehabilitation Services (800) 537-2549 About the Bureau of Rehabilitation Services	Connecticut Tech Act Project (800) 537-2549 Assistive Technology - CT Tech Act	Birth to Three System (800) 505-7000 Home - Birth23.org	Connecticut State Department of Education – Special Education Connecticut State Department of Education	Connecticut SILC CTSILC	1. Connecticut Housing Finance Authority Connecticut Housing Finance Authority CHFA 2. HUD Public Housing Authority (PHA) Directory HUD's Local Offices HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Delaware (DE)	Delaware Refugee Integration Program (302) 577-4800 State-Level Support and Resources for Refugees in Delaware 2025	Delaware Division of Developmental Disabilities Services (866) 552-5758 Delaware Health and Social Services	Disabilities Law Program (800) 292-7980 delawarelawprogram.org	Delaware Division of Vocational Rehabilitation (800) 464-6110 Division of Vocational Rehabilitation - Delaware Department of Labor	Delaware Assistive Technology Initiative (800) 870-3284 Delaware Assistive Technology Initiative (DATI) - Center for Disabilities Studies	Child Development Watch Phone: (800) 752-9393 Developmental Milestones – Delaware Health and Social Services – State of Delaware – Division of Public Health	Delaware Department of Education Special Education K12 General Information – Delaware Department of Education	Delaware SILC Delaware Statewide Independent Living Council – (SILC)	1. Delaware State Housing Authority State of Delaware – Delaware State Housing Authority 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
District of Columbia (DC)	DC Refugee Resettlement Program (202) 698-3900 dhs	DC Dept. on Disability Services (202) 730-1700 dds	Quality Trust for Individuals with Disabilities (202) 448-1448 Quality Trust for Individuals with Disabilities	Rehabilitation Services Administration (202) 442-8400 Home Rehabilitation Services Administration	DC Assistive Technology Program (202) 547-0198 DC Assistive Technology Program ULS	Strong Start DC Early Intervention Program (202) 727-3665 Agency Directory DC Strong Start DC Early Intervention Program (DC EIP) osse	Office of the State Superintendent of Education – Special Education Office of the State Superintendent of Education osse	DC SILC — ILRU Directory of Statewide Independent Living Councils (SILCs) Independent Living Research Utilization	DC Housing Authority District of Columbia Housing Authority – District of Columbia Housing Authority
Florida (FL)	DCF Refugee Services (850) 487-0922 Refugee Services Florida DCF	Florida Developmental Disabilities Council (800) 580-7801 Home - FDDC	Disability Rights Florida (800) 342-0823 Disability Rights Florida	Florida Division of Vocational Rehabilitation (800) 451-4327 Vocational Rehabilitation Florida Department of Education	FAAST (844) 353-2278 FAAST, Inc. - Florida Alliance for Assistive Services & Technology	Early Steps (850) 245-4200 Early Steps Florida Department of Health	Florida Department of Education, Bureau of Exceptional Education Student Services Academics	Florida SILC Florida Independent Living Council – Empowering Florida people with disabilities	1. Florida Housing Finance Corporation Florida Housing Finance Corporation HUD Public Housing Authority (PHA) Directory HUD Public Housing Authorities in Florida

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Georgia (GA)	Georgia Refugee Health and Resettlement (404) 463-2970 Refugee Program	Georgia Department of Behavioral Health & Developmental Disabilities (404) 463-8037 Georgia Department of Behavioral Health and Developmental Disabilities	Georgia Advocacy Office (800) 537-2329 Home - Georgia Advocacy Office	Georgia Vocational Rehabilitation Agency (866) 489-0001 Georgia Vocational Rehabilitation Agency	Tools for Life (800) 497-8665 Tools for Life (TFL) Home Tools For Life	Babies Can't Wait (888) 651-8224 Babies Can't Wait Georgia Department of Public Health	Georgia Department of Education – Special Education Georgia Department of Education Official Website GaDOE	Georgia SILC Statewide Independent Living Council of Georgia	1. Georgia Department of Community Affairs Georgia Department of Community Affairs 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Hawaii (HI)	Hawaii Office of Community Services (808) 586-8675 Office of Community Services (OCS) Refugee and Entrant Assistance Program	Hawaii State Council on Developmental Disabilities (808) 586-8100 Hawaii State Council on Developmental Disabilities Hawaii Self-Advocacy Advisory Council	Hawaii Disability Rights Center (800) 882-1057 Home - Hawaii Disability Rights Center	Division of Vocational Rehabilitation (808) 586-9748 Hawaii Division of Vocational Rehabilitation	Assistive Technology Resource Centers of Hawaii (808) 532-7110 Assistive Technology Resource Centers of Hawaii	Early Intervention Services (808) 594-0000 Early Intervention Section	Hawaii Department of Education – Special Education Hawaii State Department of Education – Ka Hui Oihana Hoʻonaʻauao o ke Aupuni Hawaii	Hawaii SILC Statewide Independent Living Council of Hawaii	1. Hawaii Housing Finance & Development Corporation Hawaii Housing Finance & Development Corporation 2. HUD Public Housing Authority (PHA) Directory Hawaii Housing Finance & Development Corporation
Idaho (ID)	Idaho Office for Refugees (208) 336-4222 Idaho Office for Refugees - Idaho Office For Refugees	Idaho Council on Developmental Disabilities (208) 334-2178 http://icdd.idaho.gov/	DisAbility Rights Idaho (866) 262-3462 Home Disability Rights Idaho	Idaho Division of Vocational Rehabilitation (208) 334-3390 Welcome to Vocational Rehabilitation	Idaho Assistive Technology Project (800) 432-8324 idahoat.org	Idaho Infant Toddler Program (800) 926-2588 About The Infant Toddler Program Idaho Department of Health and Welfare	Idaho State Department of Education – Special Education Idaho Department of Education	Idaho SILC Welcome to State Independent Living Council	1. Idaho Housing and Finance Association Home - Idaho Housing and Finance Association 2. HUD Public Housing Authority (PHA) Directory

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Illinois (IL)	Illinois Refugee Program (312) 793-7120 IDHS: Refugee Program	Illinois Council on Developmental Disabilities (217) 782-9696 Illinois Council on Developmental Disabilities	Equip for Equality (800) 537-2632 Advancing Civil Rights of People with Disabilities Equip For Equality	Illinois Division of Rehabilitation Services (877) 581-3690 IDHS: Division of Rehabilitation Services	Illinois Assistive Technology Program (800) 852-5110 Welcome to the Illinois Assistive Technology Program website	Illinois Early Intervention Program (800) 843-6154 Early Intervention - Illinois Cares for Kids	Illinois State Board of Education – Special Education Illinois State Board of Education	Illinois SILC Statewide Independent Living Council of Illinois Since 1993	1. Illinois Housing Development Authority ihda.org 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Indiana (IN)	Indiana Refugee Health Program (317) 233-1325 Indiana - Refugee Welcome Collective	Indiana Developmental Disabilities Council (317) 232-7770 Governor's Council for People with Disabilities: Home	Indiana Disability Rights (800) 622-4845 IDR: IDR Home	Indiana Vocational Rehabilitation Services (800) 545-7763 FSSA: DDARS: Vocational Rehabilitation / Employment	Indiana Assistive Technology Act Program (INDATA) (888) 466-1314 Assistive Technology at Easter Seals Crossroads Indiana's leader in assistive technology and the home of the INDATA Project	First Steps (800) 441-7837 FSSA: DDARS: First Steps Indiana Early Intervention Services	Indiana Dept. of Education – Special Education DOE: Home	Indiana SILC FSSA: DDARS: Statewide Independent Living Council	1. Indiana Housing and Community Development Authority IHEDA: Home 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
* Iowa (IA)	Key State Agencies & How to Refer 1. Refugee Services Health & Human Services (515) 875-5600 2. Iowa Health and Human Services (HHS) — Welcome Health & Human Services 3. Early ACCESS (Part C Early Intervention, birth-3) — Microsoft Word - EA Referral Tips -- For Providers (2) 4. Iowa Department of Education – Special Education — Special Education Department of Education 5. Iowa Vocational Rehabilitation Services (IVRS) — Vocational Rehabilitation (VR) Services Iowa Workforce Development 6. Disability Rights Iowa (Protection & Advocacy) — Disability Rights Iowa Legal Protection and Advocacy	Quick Facts & Eligibility Notes for Refugees 1. Refugees in Iowa with developmental disabilities access services primarily through Iowa Health and Human Services (HHS) and local education agencies (for children). 2. Major metro service hubs include Des Moines/Polk County, Iowa City/Johnson County, Cedar Rapids/Linn County, and Sioux City/Woodbury County. 3. Iowa Developmental Disabilities Council (800) 452-1936 idd.iowa.gov 4. Eligibility typically begins with an intake and assessment to determine developmental disability criteria; Medicaid Home- and Community-Based Services (HCBS) waivers may be available for those who qualify.	Protection & Advocacy (P&A): Disability Rights Iowa (800) 779-2502 Disability Rights Iowa Legal Protection and Advocacy	Iowa Vocational Rehabilitation Services (800) 532-1486 Vocational Rehabilitation (VR) Services Iowa Workforce Development	Assistive Technology Sources Iowa Program for Assistive Technology- (800) 331-3027- Home - Easterseals Iowa Assistive Technology Program Program & Loan Library — Easterseals Disability & Community Services 1. Telecommunications Access Iowa (TAI) — Home - Telecommunication Access Iowa 2. Iowa Library for the Blind and Print Disabled — Iowa Library for the Blind & Print Disabled Department for the Blind 3. Iowa Center for Assistive Technology Education & Research (training/ resources) — Training and Resources - Easterseals Iowa Assistive Technology Program	Early ACCESS (888) 425-4371 Early ACCESS Department of Education	Iowa Dept. of Education – Special Education Iowa Department of Education Homepage Department of Education	Iowa SILC The Iowa Statewide Independent Living Council	Housing & Accessible Housing Resources • Iowa Finance Authority – Housing & Accessibility Programs — Iowa Finance Authority Economic Development & Finance Authority • Des Moines Municipal Housing Agency (DMHA) — City of Des Moines • Centers for Independent Living – Iowa Network (see ILRU Directory in Appendix B) 1. Access 2 Independence (CIL, Iowa City) — ILRU Directory of Centers for Independent Living (CILs) and Associations Independent Living Research Utilization 2. Disability Resource Center of Siouxland (CIL, Sioux City) — Disabilities Resource Center of Siouxland (DRC) 3. HUD Public Housing Authority (PHA) Directory — https://www.hud.gov/program_offices/public_indian_housing/pha/contacts

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Kansas (KS)	Kansas Office for Refugees (785) 296-4650 Kansas Office For Refugees	Kansas Council on Developmental Disabilities (785) 296-2609 Kansas Council on Developmental Disabilities (KCDD)	Disability Rights Center of Kansas (877) 776-1541 Disability Rights Center of Kansas	Kansas Vocational Rehabilitation Services (866) 213-9079 Department for Children and Families Vocational Rehabilitation - Kansas WorkforceONE	Assistive Technology for Kansans (800) 526-3648 ATK Assistive Technology for Kansans	Kansas Infant-Toddler Services (800) 332-6262 Kansas Early Childhood Developmental Services KDHE, KS	Kansas Dept. of Education – Special Education Special_Education	Kansas SILC SILCK Statewide Independent Living Council of Kansas Independent Living	1. Kansas Housing Resources Corporation Kansas Housing Resources Corporation Unlocking Home 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Kentucky (KY)	Kentucky Office for Refugees (502) 636-9263 Kentucky - Refugee Welcome Collective	Kentucky Council on Developmental Disabilities (502) 564-7841 Welcome - Commonwealth Council on Developmental Disabilities	Kentucky Protection & Advocacy (800) 372-2988 Kentucky Protection & Advocacy – Informing, Educating, & Empowering Kentuckians with Disabilities	Kentucky Office of Vocational Rehabilitation (800) 372-7172 Vocational Rehabilitation - Kentucky Career Center	Kentucky Assistive Technology Service Network (800) 327-5287 KATS Network – Disability Solutions Through Technology	First Steps (877) 417-8377 CHFS Home - Cabinet for Health and Family Services	Kentucky Dept. of Education – Special Education Homepage - Kentucky Department of Education	Kentucky SILC Statewide Independent Living Council	1. Kentucky Housing Corporation Kentucky Housing Corporation - Home 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Louisiana (LA)	Louisiana Office for Refugees (225) 342-7480 Louisiana Organization For Refugees and Immigrants	Louisiana Developmental Disabilities Council (225) 342-6804 Louisiana Developmental Disabilities Council - LADDC	Disability Rights Louisiana (800) 960-7705 Home - Disability Rights Louisiana	Louisiana Rehabilitation Services (225) 219-2225 Louisiana Rehabilitation Services - Louisiana Works	Louisiana Assistive Technology Access Network (800) 270-6185 LATAN is devoted to helping people of all ages with functional limitations or disabilities to gain greater independence.	EarlySteps (866) 327-5978 Home Louisiana Department of Health	Louisiana Dept. of Education – Special Education Louisiana Department of Education	Louisiana SILC ILRU Directory of Statewide Independent Living Councils (SILCs) Independent Living Research Utilization	1. Louisiana Housing Corporation Louisiana Housing Corporation (LHC) 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Maine (ME)	Maine Refugee and Immigration Services (207) 871-7437 Refugee Immigration Services Catholic Charities of Maine	Maine Developmental Disabilities Council (207) 287-4213 Home	Disability Rights Maine (800) 452-1948 Home — Disability Rights Maine	Maine Division of Vocational Rehabilitation (800) 760-1573 MDOL Rehab: Home page	Maine CITE Coordinating Center (800) 244-4630 Home Page - Maine CITE	Child Development Services (877) 770-8883 Welcome. Department of Education	Maine Dept. of Education – Special Education Home Department of Education	Maine SILC NorthStarWorks: Maine SILC	1. Maine State Housing Authority Home 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Maryland (MD)	Maryland Office for Refugees and Asylees (800) 637-6247 Maryland Office for Refugees and Asylees - Maryland Department of Human Services	Maryland Developmental Disabilities Council (410) 767-3670 Home Maryland Developmental Disabilities Council	Disability Rights Maryland (800) 233-7201 Home Page Elementor - Disability Rights Maryland	Maryland Division of Rehabilitation Services (888) 554-0334 DORS Home	Maryland Technology Assistance Program (800) 832-4827 MDTAP Home	Maryland Infants and Toddlers Program (800) 535-0182 Maryland Infants and Toddlers Program	Maryland State Dept. of Education – Special Education Maryland State Department of Education	Maryland SILC Maryland Statewide Independent Living Council maryland-silc.org	1. Maryland Dept. of Housing and Community Development Department of Housing and Community Development 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Massachusetts (MA)	Massachusetts Office for Refugees and Immigrants (617) 727-7888 Office for Refugees and Immigrants Mass.gov	Massachusetts Developmental Disabilities Council (617) 770-7676 Massachusetts Developmental Disabilities Council Mass.gov	Disability Law Center (800) 872-9992 Disability Law Center – Massachusetts Protection and Advocacy	Massachusetts Rehabilitation Commission (617) 204-3600 Disability Law Center – Massachusetts Protection and Advocacy	MassMATCH (877) 508-3974 massmatch.org - Roblox Codes And Trello Platform	Massachusetts Early Intervention Program (800) 905-8437 Early Intervention Division Mass.gov	Massachusetts Early Intervention Program (800) 905-8437 Early Intervention Division Mass.gov	Massachusetts Dept. of Elementary and Secondary Education – Special Education Massachusetts Department of Elementary and Secondary Education	1. Massachusetts Dept. of Housing and Community Development Executive Office of Housing and Livable Communities Mass.gov 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
* Michigan (MI)	Key State Agencies & How to Refer - Michigan Office for Refugee Services (517) 241-7300 Refugee Assistance - Michigan Department of Health & Human Services (MDHHS) — Michigan Department of Health & Human Services - Early On Michigan (Part C Early Intervention, birth-3) — Early On Michigan: Home - Michigan Department of Education – Office of Special Education — Special Education 1. Michigan Rehabilitation Services (MRS) — DB101 Michigan - Programs That Support Work: Michigan Rehabilitation Services (MRS) 2. Bureau of Services for Blind Persons (BSBP) — DB101 Michigan - Programs That Support Work: Michigan Bureau of Services for Blind Persons (BSBP) 3. Disability Rights Michigan (Protection & Advocacy) — Home - Disability Rights Michigan	Quick Facts & Eligibility Notes for Refugees - Refugees in Michigan with developmental disabilities access services through Michigan Department of Health and Human Services (MDHHS) and local Community Mental Health Services Programs (CMHSPs). - Major metro service hubs include Detroit/ Wayne County, Grand Rapids/Kent County, Lansing/Ingham County, and Ann Arbor/ Washtenaw County. - Eligibility and access often start with the local CMHSP intake; - Medicaid specialty services and waivers may be available to eligible individuals. Medicaid Waivers - Michigan Developmental Disabilities Council (517) 335-3158 Michigan Developmental Disabilities Council	Disability Rights Michigan (800) 288-5923 Home - Disability Rights Michigan	Michigan Rehabilitation Services (800) 605-6722 DB101 Michigan - Programs That Support Work: Michigan Rehabilitation Services (MRS)	Michigan Assistive Technology Program (800) 578-0280- Michigan Assistive Technology (AT) Program Blog – A Feisty and NonCompliant View on AT! • NC DHHS: Vocational Rehabilitation for the Blind) 1. Bureau of Services for Blind Persons – Training & Assistive Tech — NC DHHS: Vocational Rehabilitation for the Blind 2. Hearing Loss Association of America – Michigan Chapters — Hearing Loss Association of America 3. Michigan Disability Network – Device loan/demonstration through local centers Home - Disability Network / Michigan	Early On Michigan (800) 327-5966 Early On Michigan: Home	https://www.ed.gov/contact-us/state-contacts/mi	https://disabilitynetworkwm.org/resource/centers-for-independent-living-cil-michigan-directory/	Housing & Accessible Housing Resources - Michigan State Housing Development Authority (MSHDA) — MI State Housing Development Authority - Detroit Housing Commission — Home Detroit Housing Commission - Grand Rapids Housing Commission — Grand Rapids Housing Commission 1. Housing Commission City of Ann Arbor - Centers for Independent Living – Disability Network Michigan (statewide network) ILRU Directory of Centers for Independent Living (CILs) and Associations Independent Living Research Utilization— Home Disability Network Northern Michigan - Disability Services in Northern Michigan 3. HUD Public Housing Authority (PHA) Directory — PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Minnesota (MN)	Minnesota Department of Human Services – Resettlement Programs (651) 431-3844 Resettlement / Resettlement - Department of Human Services	Minnesota Governor’s Council on Developmental Disabilities (651) 296-4018 mn.gov/mnnddc	Mid-Minnesota Legal Aid – Disability Law Center (800) 292-4150 Mid-Minnesota Legal Aid	Minnesota Vocational Rehabilitation Services (651) 259-7366 Minnesota Department of Employment and Economic Development (DEED) / Minnesota Department of Employment and Economic Development	Minnesota STAR Program (888) 234-1267 Minnesota STAR Program - A System of Technology to Achieve Results / STAR	Help Me Grow Minnesota (866) 693-4769 Refer a Child - Help Me Grow MN	Minnesota Dept. of Education – Special Education MDE	Minnesota SILC MACIL Minnesota Association of Centers For Independent Living	1. Minnesota Housing Finance Agency Home Minnesota Housing 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Mississippi (MS)	Mississippi Office of Refugee Resettlement (601) 359-4768 Mississippi Ends Refugee Resettlement Services After October 2025 Closure	Mississippi Council on Developmental Disabilities (601) 359-5533 Mississippi Council on Developmental Disabilities 	Disability Rights Mississippi (800) 772-4057 Disability Rights Mississippi	Mississippi Dept. of Rehabilitation Services (800) 443-1000 Home mdrs	Project START (800) 852-8328 About MDRS mdrs	Mississippi First Steps Early Intervention (800) 451-3903 Home - Mississippi State Department of Health	Mississippi Dept. of Education – Special Education Mississippi Department of Education	Mississippi SILC Home L.I.F.E. of MS OR ILRU Directory of Statewide Independent Living Councils (SILCs) Independent Living Research Utilization	1. Mississippi Home Corporation Mississippi Home Corporation 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Missouri (MO)	Missouri Office of Refugee Resettlement (573) 751-3221 Director's Office Missouri Department of Social Services	Missouri Developmental Disabilities Council (800) 500-7878 Missouri Developmental Disabilities Council Jefferson City MO	Missouri Protection & Advocacy Services (800) 392-8667 Missouri Protection and Advocacy Services	Missouri Vocational Rehabilitation (877) 222-8963 Adult Learning and Rehabilitation Services Missouri Department of Elementary and Secondary Education	Missouri Assistive Technology (800) 647-8557 MO AT – Missouri Assistive Technology	Missouri First Steps (866) 583-2392 Developmental Disabilities dmh.mo.gov	Missouri Dept. of Elementary and Secondary Education – Special Education Home Missouri Department of Elementary and Secondary Education	Missouri SILC Missouri Statewide Independent Living Council (MOSILC)	1. Missouri Housing Development Commission Missouri Inclusive Housing Development Corporations 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Montana (MT)	Montana Office of Refugee Resettlement (406) 444-5900 State of Montana - Programs and Services by City The Administration for Children and Families	Montana Developmental Disabilities Council (406) 443-4332 Montana Council on Developmental Disabilities	Disability Rights Montana (800) 245-4743 Disability Rights Montana – Protecting and advocating for the rights of people with disabilities.	Montana Vocational Rehabilitation and Blind Services (877) 296-1197 Vocational Rehabilitation	MonTECH (406) 243-5751 Home - MonTECH	Montana Part C Early Intervention Program (888) 779-7072 About Us	Montana Office of Public Instruction - Special Education (406) 444-3680 Montana Office of Public Instruction	Montana SILC (406) 444-2590 MTSILC	1. Montana Housing Housing Montana Department of Commerce 2. HUD PHA Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Nebraska (NE)	Nebraska Refugee Resettlement Program (402) 471-3121 Refugee Resettlement	Nebraska Council on Developmental Disabilities (402) 471-2807 Nebraska Council on Developmental Disabilities	Disability Rights Nebraska (800) 422-6691 Disability Rights Nebraska Home Lincoln	Nebraska Vocational Rehabilitation (877) 637-3422 Nebraska VR Welcome	Assistive Technology Partnership (877) 713-4002 Welcome Assistive Technology Partnership	Nebraska Early Development Network (888) 806-6287 Home Nebraska Early Development Network	Nebraska Dept. of Education – Special Education Nebraska Department of Education	Nebraska SILC Statewide Independent Living Councils and State Plans for Independent Living ACL Administration for Community Living OR Map of Centers for Independent Living - National Council on Independent Living	1. Nebraska Investment Finance Authority Home - Nebraska Investment Finance Authority 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Nevada (NV)	Nevada Office for New Americans (702) 486-0060 ONA Refugee Resettlement Northern Nevada International Center University of Nevada, Reno	Nevada Governor's Council on Developmental Disabilities (775) 684-8619 Nevada Governor's Council on Developmental Disabilities – Nothing Without Us	Nevada Disability Advocacy & Law Center (888) 349-3843 Home - Nevada Disability Advocacy and Law Center (NDALC)	Nevada Vocational Rehabilitation (775) 684-0350 Home - VR Nevada OR Home - Nevada Department of Employment, Training and Rehabilitation	Nevada Assistive Technology Collaborative (800) 216-7988 Nevada Assistive Technology Collaborative (NATC)	Nevada Early Intervention Services (800) 522-0066 Human Services OR Early Intervention Programs	Nevada Dept. of Education – Special Education Nevada U.S. Department of Education OR Homepage Nevada Department of Education	Nevada SILC Nevada Statewide Independent Living Council NVSILC	1. Nevada Housing Division https://housing.nv.gov/ 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
New Hampshire (NH)	New Hampshire Office of Refugee Resettlement (603) 271-8471 ORIS Homepage - ORIS	New Hampshire Council on Developmental Disabilities (603) 271-3236 Welcome to the NH Council on Developmental Disabilities NH Council on Developmental Disabilities	Disability Rights Center – New Hampshire (800) 834-1721 New Hampshire's Leading Disability Advocates for 40 Years - DRC NH	New Hampshire Vocational Rehabilitation (603) 271-3471 The Department of Education Department of Education	ATinNH (800) 498-6701 Assistive Technology Institute on Disability	New Hampshire Family-Centered Early Supports & Services (603) 271-5034 Welcome New Hampshire Department of Health and Human Services	New Hampshire Dept. of Education – Special Education The Department of Education Department of Education	New Hampshire SILC NH Statewide Independent Living Council	1. New Hampshire Housing Finance Authority Home - New Hampshire Housing 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
New Jersey (NJ)	New Jersey Office for New Americans (609) 292-6055 Office of New Americans 	New Jersey Council on Developmental Disabilities (609) 292-3745 The New Jersey Council on Developmental Disabilities – The NJCDD addresses these needs through systems change and capacity-building efforts that promote self-determination, integration and inclusion for people with developmental disabilities	Disability Rights New Jersey (800) 922-7233 NJ's Designated Protection & Advocacy Agency Disability Rights New Jersey	New Jersey Vocational Rehabilitation Services (609) 292-5987 Department of Labor & Workforce Development	New Jersey Assistive Technology Program (888) 322-1918 Assistive Technology	New Jersey Early Intervention System (888) 653-4463 Department of Health Early Intervention	New Jersey Dept. of Education – Special Education New Jersey Department of Education - Home Page	New Jersey SILC NEW JERSEY STATE INDEPENDENT LIVING COUNCIL - Home	1. New Jersey Housing and Mortgage Finance Agency New Jersey Housing and Mortgage Finance Agency 2. HUD Public Housing Authority (PHA) Directory

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
New Mexico (NM)	New Mexico Refugee Services (505) 476-7941 Refugee Resettlement Program – New Mexico Health Care Authority	New Mexico Developmental Disabilities Planning Council (505) 841-4519 New Mexico Developmental Disabilities Planning Council	Disability Rights New Mexico (800) 432-4682 Disability Rights New Mexico (DRNM) Supporting Persons with Disabilities	New Mexico Division of Vocational Rehabilitation 800) 224-7005 Home - NM Division of Vocational Rehab	New Mexico Technology Assistance Program (877) 696-1470 Home - NM Technology Assistance Program	New Mexico Family Infant Toddler Program (877) 696-1472 Family Infant Toddler (FIT) Program Early Childhood Education & Care Department	New Mexico Public Education Department – Special Education Office of Special Education New Mexico Public Education Department (NMPED)	New Mexico SILC Statewide Independent Living Council - NM Division of Vocational Rehab	New Mexico1. Mortgage Finance Authority Housing New Mexico MFA 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
* New York (NY)	Quick Facts & Eligibility Notes for Refugees 1. Refugees in New York with developmental disabilities may access services regardless of length of residency, provided they meet disability eligibility requirements. 2. Major metro service hubs include New York City, Albany, and Rochester. 3. Eligibility for Medicaid waiver programs typically require OPWDD (Office for People with Developmental Disabilities) approval	1. Office for People With Developmental Disabilities (OPWDD) — Office for People With Developmental Disabilities Office for People With Developmental Disabilities 2. NEW YORK STATE OFFICE FOR NEW AMERICANS RAMIREZ JUNE INITIATIVE ONA Ramirez June Initiative Department of State Tool kit- ramireztoolkit-final.pdf	Protection & Advocacy – Disability Rights New York — Disability Rights New York - Welcome to DRNY	New York State Vocational Rehabilitation (ACCES-VR) — Welcome to ACCES-VR Adult Career and Continuing Education Services NYS Education Department	1. New York State Assistive Technology Act Program Home 2. Goodwill Industries of Greater NY/NJ – Assistive Devices — Goodwill Industries of New York and New Jersey 3. Visions Services for the Blind and Visually Impaired — VISIONS – Services for the Blind and Visually Impaired 4. Technology-Related Assistance for Individuals with Disabilities (TRAID) Justice Center Justice Center for the Protection of People With Special Needs 5. NY State Association of HLAA	• Office for People With Developmental Disabilities (OPWDD) • New York State Education Department – Special Education • New York State Early Intervention Program — Department of Health • New York State Vocational Rehabilitation (ACCES-VR) — Vocational Rehabilitation Services Adult Career and Continuing Education Services NYS Education Department • Protection & Advocacy – Disability Rights New York — Disability Rights New York - Welcome to DRNY	New York State Education Department – Special Education — Special Education New York State Education Department	Independent Living Centers – Housing Support — Home	1. NYC Housing Authority – Accessible Housing – NYC Government Services - nyc.gov 2. Albany Housing Authority — Albany Housing Authority News 3. Rochester Housing Authority — Rochester Housing Authority - Housing support and services in the greater Rochester, New York region 4. New York State Homes and Community Renewal — Homes and Community Renewal Home Page Homes and Community Renewal

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
* North Carolina (NC)	Quick Facts & Eligibility Notes for Refugees 1. Refugees in North Carolina with developmental disabilities can access a range of state and local services through the Division of Mental Health, Developmental Disabilities, and Substance Abuse Services (DMH/DD/SAS). 2. Major service areas include Charlotte/Mecklenburg, Raleigh/Wake County, and Durham. Medicaid waiver programs require state eligibility approval.	• NC Division of Mental Health, Developmental Disabilities, and Substance Abuse Services — NC DHHS: Mental Health, Developmental Disabilities, and Substance Use Services • NC Early Intervention Program — North Carolina Infant-Toddler Program (NC ITP) NCDHHS • NC Department of Public Instruction – Exceptional Children Division — Exceptional Children NC DPI • Disability Rights North Carolina — Disability Rights North Carolina (DRNC) - DRNC	https://askjan.org/resources/North-Carolina-Protection-and-Advocacy.cfm	NC Vocational Rehabilitation Services — NC DHHS: Employment and Independence for People with Disabilities	• NC DHHS: Employment and Independence for People with Disabilities • Assistive Technology Exchange Post – NCATP — North Carolina Assistive Technology Program • Helen Keller National Center – NC Services — Helen Keller Services • Hearing Loss Association of America – NC Chapters • Raleigh Lions Clinic for the Blind — Raleigh Lions Clinic for the Blind, Inc. (RLCB) - Paracor	https://www.ncdhhs.gov/divisions/child-and-family-well-being/north-carolina-infant-toddler-program-nc-itp/nc-early-intervention-section-office-directory	https://www.ed.gov/contact-us/state-contacts/nc	Centers for Independent Living – NC Network — Centers NC Statewide Independent Living Council	1. Charlotte Housing Authority — Inlivian – Our Inlivian is your Inlivian 2. Raleigh Housing Authority — Home - Raleigh Housing Authority 3. Durham Housing Authority — Durham Housing Authority 4. NC Housing Finance Agency – Accessibility Modifications — Creating Affordable Housing Opportunities for North Carolinians NCHFA
North Dakota (ND)	ND Refugee Services (701) 328-3225 ND Health and Human Services Health and Human Services North Dakota	ND Council on Developmental Disabilities (701) 328-4605 Home North Dakota State Council on Developmental Disabilities	Protection & Advocacy Project (800) 472-2670 Home Protection Advocacy Project, North Dakota	ND Division of Vocational Rehabilitation (888) 472-2670 North Dakota Vocational Rehabilitation Health and Human Services North Dakota	ND Assistive (800) 895-4728 North Dakota Assistive - Discover What's Possible with Assistive Technology	ND Early Intervention Program (701) 328-8900 Early Intervention Health and Human Services North Dakota	ND Dept. of Public Instruction – Special Education Special Education North Dakota Department of Public Instruction	ND SILC Statewide Independent Living Council Health and Human Services North Dakota	ND SILC Statewide Independent Living Council Health and Human Services North Dakota 1. ND Housing Finance Agency Website: Home ND Housing 2. HUD Public Housing Authority (PHA) Directory: PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
* Ohio (OH)	Quick Facts & Eligibility Notes for Refugees 1. Refugees in Ohio with developmental disabilities can access services through the Ohio Department of Developmental Disabilities (DODD) and local county boards of developmental disabilities. 2. Major metro service hubs include Columbus/ Franklin County, Cleveland/Cuyahoga County, and Cincinnati/Hamilton County. 3. Eligibility & Waivers Eligibility for developmental disability services in Ohio often requires an intake assessment through the local County Board of Developmental Disabilities, along with a determination that the individual meets the state's developmental disability criteria.	Community-Based Disability Supports • Milestones Autism Resources – Autism support, training, and family resources. (216) 464-7600 Ohio ISP Milestones Autism Resources Cleveland, OH • Linking Employment, Abilities and Potential (LEAP) – Employment, independent living, and community integration services. (216) 696-2716 LEAP (Linking Employment, Abilities and Potential) – OhioServes • Down Syndrome Association of Northeast Ohio (DSANEO) – Advocacy, family support, and resources for individuals with Down syndrome. (216) 447-8763 Down Syndrome Association of Northeast Ohio	Disability Rights Ohio (Protection & Advocacy) — Disability Rights Ohio - Home Community & Advocacy: 1. The Arc of Ohio – The Arc of Ohio – The Arc of Ohio 2. NAMI Ohio (National Alliance on Mental Illness) – NAMI Ohio - Support for Mental Health 3. Ohio Olmstead Task Force – Advocates for community-based living Ohio Olmstead Task Force – OOTF's mission is to advocate, educate, and support change for all people with disabilities by ensuring their rights to participate in a thriving community life.	Opportunities for Ohioans with Disabilities (OOD) – Vocational Rehabilitation (800) 282-4536 Opportunities for Ohioans with Disabilities Ohio.gov	Opportunities for Ohioans with Disabilities Ohio.gov Assistive Technology Sources 1. Ohio Assistive Technology Program (AT Ohio) — Assistive Technology of Ohio 2. CapTel Ohio – Captioned Telephone Services — How to Get Hearing Loss Solutions & CapTel Phones in Ohio 3. Vision Rehabilitation Services – Prevent Blindness Ohio — Prevent Blindness Ohio – A Lifetime of Healthy Vision 4. Hearing Loss Association of America – Ohio Chapters — HLAA Chapters - Hearing Loss Association of America 5. Assistive Technology of Ohio – Device Loan & Demonstration — Assistive Technology Department of Developmental Disabilities	Ohio Early Intervention (Part C, IDEA) (800) 755-4769 Ohio Early Intervention	Ohio Department of Education – Office for Exceptional Children (877) 644-6338 Home Ohio Department of Education and Workforce	Ohio Statewide Independent Living Council (Ohio SILC) (614) 892-0390 Ohio Statewide Independent Living Council Find local Centers for Independent Living: Centers NC Statewide Independent Living Council	1. Columbus Metropolitan Housing Authority — Home Page - CMHA 2. Cuyahoga Metropolitan Housing Authority – Cleveland — Welcome to Cuyahoga Metropolitan Housing Authority OH 3. Cincinnati Metropolitan Housing Authority — CMHA 4. Ohio Housing Finance Agency – Accessibility Programs — The Ohio Housing Finance Agency (OHFA) Home Page 5. Centers for Independent Living – Ohio Network — Ohio Statewide Independent Living Council

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Oklahoma (OK)	Oklahoma Refugee Services (405) 522-1088 Refugee Assistance	Oklahoma Developmental Disabilities Council (405) 521-4984 Developmental Disabilities Council of Oklahoma	Oklahoma Disability Law Center (800) 880-7755 Our Mission Oklahoma Disability Law Center, Inc.	Oklahoma Dept. of Rehabilitation Services (800) 845-8476 Oklahoma Department of Rehabilitation Services (805)	Oklahoma ABLE Tech (800) 257-1705 Home - Oklahoma ABLE Tech	SoonerStart Early Intervention (405) 521-3351 SoonerStart	Oklahoma State Dept. of Education – Special Education Special Education	Oklahoma SILC Oklahoma Statewide Independent Living Council – Creating Opportunities to Independence	1. Oklahoma Housing Finance Agency Home - Oklahoma Housing Finance Agency 2. HUD Public Housing Authority (PHA) Directory- PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Oregon (OR)	Oregon Refugee Program (503) 945-5600 Oregon Department of Human Services : Refugee Services : Refugee Services : State of Oregon	Oregon Council on Developmental Disabilities (503) 945-9941 OCDD Oregon Council on Developmental Disabilities	Disability Rights Oregon (800) 452-1694 Disability Rights Oregon	Oregon Vocational Rehabilitation (877) 277-0513 Vocational Rehabilitation in Oregon: Eligibility & Services - LegalClarity	Oregon AT Program (503) 945-5600 Oregon Statewide AT Program - Access Technologies, Inc.	Oregon Early Intervention/Early Childhood Special Education (503) 378-3586 Oregon Department of Education : Early Intervention / Early Childhood Special Education : Early Intervention/ Early Childhood Special Education : State of Oregon	Oregon Dept. of Education – Special Education Oregon Department of Education : Special Education : Special Education : State of Oregon	Oregon SILC Oregon Department of Human Services : Statewide Independent Living Council : Agency Information : State of Oregon	1. Oregon Housing and Community Services Oregon Housing and Community Services : Welcome to Oregon Housing and Community Services : State of Oregon 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Pennsylvania (PA)	Pennsylvania Refugee Resettlement Program (717) 787-8608 Department of Human Services Department of Human Services Commonwealth of Pennsylvania	Pennsylvania Developmental Disabilities Council (717) 787-6057 Home - Pennsylvania Developmental Disabilities Council	Disability Rights Pennsylvania (800) 692-7443 Disability Rights Pennsylvania Protecting and Advancing the Rights of People with Disabilities	Office of Vocational Rehabilitation (800) 442-6351 State Vocational Rehabilitation Agencies Rehabilitation Services Administration	TechOWL (800) 204-7428 TechOWL – Technology for Our Whole Lives	Pennsylvania Early Intervention (800) 692-7288 Early Intervention Department of Education Commonwealth of Pennsylvania	Pennsylvania Dept. of Education – Special Education Department of Education Department of Education Commonwealth of Pennsylvania	PA SILC Pennsylvania Statewide Independent Living Council	1. Pennsylvania Housing Finance Agency PHFA HOMEPAGE 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Puerto Rico (PR)	Puerto Rico Dept. of Family – Refugee Program (787) 724-7515 Refugee Resettlement and Services in Puerto Rico – State Regs Today	Puerto Rico Developmental Disabilities Council (787) 765-2929 Puerto Rico: Help For Disabled People Disability Resources	Puerto Rico Protection & Advocacy (800) 981-8333 Puerto Rico Client Assistance Program/ Protection and Advocacy	Puerto Rico Vocational Rehabilitation Administration (787) 765-2929 State Vocational Rehabilitation Agencies Rehabilitation Services Administration	Puerto Rico Assistive Technology Program (787) 474-9999 Apply for Free Deaf-blind Equipment in Puerto Rico	Early Intervention Program (787) 765-2929 Early Intervention Contact Information Learn the Signs. Act Early. CDC	Puerto Rico Dept. of Education – Special Education Puerto Rico U.S. Department of Education	PR SILC (contact via ILRU directory) ILRU Directory of Statewide Independent Living Councils (SILCs) Independent Living Research Utilization	1. Puerto Rico Housing Finance Authority Puerto Rico Housing Finance Authority – State Housing Finance Agencies – Lender Resources 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Rhode Island (RI)	Rhode Island Office of Refugee Resettlement (via Dorcas International Institute of RI) (401) 784-8600 Refugee Resettlement	RI Department of Behavioral Healthcare, Developmental Disabilities & Hospitals (BHDDH) (401) 462-3421 Welcome Dept. of Behavioral Healthcare, Developmental Disabilities, and Hospitals	Disability Rights Rhode Island (DRRI) (401) 831-3150 Disability Rights Rhode Island	RI Office of Rehabilitation Services (ORS) (401) 421-7005 Welcome RI DHS Office of Rehabilitation Services	TechACCESS of Rhode Island (401) 463-0202 Home - TechACCESS of Rhode Island	Rhode Island Early Intervention Program (through EOHHS) (401) 462-3421 Early Intervention Program Executive Office of Health and Human Services	RI Department of Education – Office of Student, Community & Academic Supports (Special Education) (401) 222-4600 Home RI Department of Education	Rhode Island Statewide Independent Living Council (RISILC) (401) 738-1013 Rhode Island Statewide Independent Living Council	1. Rhode Island Housing (401) 457-1234 Welcome Executive Office of Housing HUD Public Housing Authority (PHA) Directory – Rhode Island Rhode Island HUD.gov / U.S. Department of Housing and Urban Development (HUD)
South Carolina (SC)	SC Office of Refugee Services (803) 898-7601 South Carolina Department of Social Services	SC Developmental Disabilities Council (803) 734-0465 Resource Links Department of Disabilities and Special Needs	Protection & Advocacy for People with Disabilities, Inc. (866) 275-7273 Protection and Advocacy for People with Disabilities, Inc. Rehabilitation Services Administration	SC Vocational Rehabilitation Department (800) 832-7526 Vocational Rehabilitation SC Works	SC Assistive Technology Program (800) 915-4522 SC Assistive Technology Program South Carolina Equipment Distribution Program	BabyNet Early Intervention (866) 512-8881 SC First Steps BabyNet SCDHHS	SC Dept. of Education – Special Education SC Department of Education - Special Education Services - First 5	SC SILC Home South Carolina Statewide Independent Living Council	1. SC State Housing Finance and Development Authority Home South Carolina Housing 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
South Dakota (SD)	SD Refugee Program (605) 773-4678 State-Level Support and Resources for Refugees in South Dakota 2025	SD Council on Developmental Disabilities (800) 265-9684 South Dakota Council on Developmental Disabilities Sioux Falls, SD Facebook	Disability Rights South Dakota (800) 658-4782 Home - Disability Rights South Dakota	SD Division of Rehabilitation Services (800) 265-9684 South Dakota Department of Human Services	DakotaLink (800) 645-0673 DakotaLink Home	Birth to Three Early Intervention (800) 305-3064 Special Education, SD Department of Education / Home - Birth to Three Delaware	SD Dept. of Education – Special Education	SD SILC Statewide Independent Living Councils and State Plans for Independent Living ACL Administration for Community Living	1. SD Housing Development Authority SD Housing – Affordable Housing Programs & Assistance for SD News South Dakota Housing Development Authority 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Tennessee (TN)	TN Office for Refugees (615) 352-9520 Tennessee Office for Refugees – “Be not forgetful to entertain strangers: for thereby some have entertained angels unawares.”	TN Council on Developmental Disabilities (800) 640-4636 Council on Developmental Disabilities (CDD)	Disability Rights Tennessee (800) 342-1660 Home - Disability Rights	TN Division of Rehabilitation Services (800) 270-1349 Vocational Rehabilitation	TN Technology Access Program (615) 313-5183 Tennessee Technology Access Program	TEIS – Tennessee Early Intervention System (800) 852-7157 Tennessee Early Intervention System (TEIS)	TN Dept. of Education – Special Education Special Education	TN SILC Statewide Independent Living Council of Tennessee - Home	1. Tennessee Housing Development Agency Home THDA 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)

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Texas (TX)	Texas Refugee Services (512) 438-4800 WTXOR – Texas Office for Refugees	Texas Council for Developmental Disabilities (512) 437-5432 Texas Council for Developmental Disabilities Texas Center for Disabilities	Disability Rights Texas (800) 252-9108 Disability Rights Texas - Disability Rights Texas	Texas Workforce Solutions – Vocational Rehabilitation Services (800) 628-5115 Vocational Rehabilitation Services Workforce Solutions	Texas Technology Access Program (800) 828-7839 Texas Technology Access Program Navigate Life Texas	Early Childhood Intervention (ECI) (877) 787-8999 Early Childhood Intervention Services Texas Health and Human Services	Texas Education Agency – Special Education Welcome to Texas Education Agency Texas Education Agency	Texas SILC Texas State Independent Living Council - Empowering people with disabilities to live independently	1. Texas Dept. of Housing and Community Affairs Home Page Texas Department of Housing and Community Affairs 2. HUD Public Housing Authority (PHA) Directory
Utah (UT)	Utah Refugee Services Office (801) 414-5770 1. About - Refugees 2. Utah Department of Health and Human Services	Utah Developmental Disabilities Council (801) 245-7350 Utah Developmental Disabilities Council Advocating for Utahns with Developmental Disabilities	Disability Law Center (800) 662-9080 Disability Law Center, Utah	Utah State Office of Rehabilitation (866) 454-8397 Utah State Office of Rehabilitation	Utah Center for Assistive Technology (800) 524-5152 Utah Center for Assistive Technology	Baby Watch Early Intervention (800) 961-4226 Baby Watch Early Intervention Program DHHS Division of Family Health	Utah State Board of Education – Special Education 1. Utah State Board of Education (USBE) 2. Utah State Board of Education Rules and Regulations Utah Parent Center	Utah SILC Utah Statewide Independent Living Council Education & Resource	1. Utah Housing Corporation UHC - Utah Housing Corp. 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Vermont (VT)	Vermont Refugee Office (802) 863-7500 State Refugee Office Agency of Human Services	Vermont Developmental Disabilities Council (802) 828-1310 Home Page Developmental Disabilities Council	Disability Rights Vermont (800) 834-7890 Disability Rights Vermont	Vermont Division of Vocational Rehabilitation (866) 828-3499 Home Division of Vocational Rehabilitation	Vermont Assistive Technology Program Phone: (800) 750-6355 Home Page Assistive Technology Program	Children's Integrated Services – Early Intervention (802) 871-3321 Children's Integrated Services (CIS) Department for Children and Families	Vermont Agency of Education – Special Education Vermont Special Education Agency of Education	Vermont SILC Welcome to the State Independent Living Council - Vermont SILC	1. Vermont Housing Finance Agency VHFA.org Vermont Housing Finance Agency 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
Virginia (VA)	Virginia Office of Newcomer Services (804) 726-7920 About Us – Newcomer Health	Virginia Board for People with Disabilities (804) 786-0016 Home - Virginia Board for People with Disabilities	disAbility Law Center of Virginia (800) 552-3962 disAbility Law Center of Virginia (dLCV) Protecting Your Rights	Virginia Dept. for Aging and Rehabilitative Services (800) 552-5019 Virginia Department for Aging and Rehabilitative Services	Virginia Assistive Technology System (800) 552-5019 Virginia Technical Assistance - CEEDAR	Infant & Toddler Connection of Virginia (800) 234-1448 Infant & Toddler Connection of Virginian (VA Department of Behavioral Health & Developmental Services) - VA Family Special Education Connection	Virginia Dept. of Education – Special Education Special Education Virginia Department of Education	Virginia SILC Virginia Statewide Independent Living Council	1. Virginia Housing Housing DHCD 2. Public Housing Website: Browse Public Housing Authority Contacts by State Affordable Housing USA PublicAffordable-Housing.com

State	Refugee Service	Developmental Disabilities / Information	Protection & Advocacy (P&A)	Vocational Rehabilitation (VR)	Assistive Technology (AT)	Early Intervention (EI)	Special Education Agency (SEA)	Independent Living Centers (ILC) / Statewide Independent Living Council (SILC)	Housing
Washington (WA)	Washington State Refugee & Immigrant Assistance (877) 501-2233 Office of Refugee and Immigrant Assistance DSHS	Washington State Developmental Disabilities Council (800) 634-4473 Washington State Developmental Disabilities Council WADDC	Disability Rights Washington (800) 562-2702 Home page - Disability Rights Washington	Washington Division of Vocational Rehabilitation (800) 637-5627 Division of Vocational Rehabilitation DSHS	Washington Assistive Technology Act Program (800) 214-8731 Welcome WATAP	Early Support for Infants and Toddlers (888) 754-8798 DCYF Washington State Department of Children, Youth, and Families	Washington Office of Superintendent of Public Instruction – Special Education Home OSPI	Washington SILC WASILC Washington State Independent Living Council	1. Washington State Housing Finance Commission WSHFC Washington State Housing Finance Commission Home Page 2. HUD Public Housing Authority (PHA) Directory PHA Contact Information HUD.gov / U.S. Department of Housing and Urban Development (HUD)
West Virginia (WV)	WV Office of Refugee Resettlement Phone: (304) 356-4619 1. Refugee Resettlement Bureau for Family Assistance 2. West Virginia Department of Health and Human Resources	WV Developmental Disabilities Council (304) 558-0416 WV DDC	Disability Rights of West Virginia (800) 950-5250 Disability Rights of West Virginia	WV Division of Rehabilitation Services (800) 642-8207 WV DRS - The West Virginia Division of Rehabilitation Services	WV Assistive Technology System (800) 841-8436 West Virginia Assistive Technology System Center for Excellence in Disabilities	WV Birth to Three Early Intervention (800) 642-9704 1. WV Birth to Three - Early Intervention - Home page 2. West Virginia Department of Health and Human Resources	WV Dept. of Education – Special Education 1. Special Education West Virginia Department of Education 2. West Virginia Department of Education WVDE	WV SILC WV Statewide Independent Living Council - Home	1. WV Housing Development Fund HOME WWHDF 2. HUD Public Housing Authority (PHA) Directory HUD Public Housing Authorities By State
Wisconsin (WI)	Wisconsin Refugee Program (608) 267-7371 Refugee Services	WI Board for People with Developmental Disabilities (608) 266-7826 Website: Wisconsin Board for People with Developmental Disabilities	Disability Rights Wisconsin (800) 928-8778 Website: Home - Disability Rights Wisconsin	WI Division of Vocational Rehabilitation (800) 442-3477 Website: Vocational Rehabilitation	WisTech (800) 228-5678 Website: Wisconsin's Assistive Technology Program (WisTech) Wisconsin Department of Health Services	Wisconsin Birth to 3 Program (800) 642-7837 Birth to 3 Program Wisconsin Department of Health Services	Wisconsin Dept. of Public Instruction – Special Education Wisconsin Department of Public Instruction 	WI SILC Website: Independent Living Centers in Wisconsin Wisconsin Department of Health Services	1. Wisconsin Housing and Economic Development Authority WHEDA WHEDA 2. HUD Public Housing Authority (PHA) Directory HUD Public Housing Authorities By State
Wyoming (WY)	Wyoming Dept. of Family Services – Refugee Program (307) 777-7560 1. State Refugee Resettlement Programs in Wyoming – State Regs. Today 2. Wyoming Department of Family Services - Learn about all the services at the Wyoming Department of Family Services	Wyoming Governor's Council on Developmental Disabilities (307) 777-7230 WGCD	Protection & Advocacy System, Inc. (800) 624-7648 Protection and Advocacy System, Inc. Protecting the Rights of Persons with Disabilities in Wyoming	Wyoming Division of Vocational Rehabilitation (800) 452-1408 Vocational Rehabilitation - Wyoming Department of Workforce Services	Wyoming Assistive Technology Resources (888) 989-9463 WATR	Wyoming Child Development Centers (307) 332-5508 1. Home Page - Wyoming Department of Health 2. Find A Center - Wyoming Department of Health	Wyoming Dept. of Education – Special Education Home - Wyoming Department Of Education	Wyoming SILC Wyoming Statewide Independent Living Council	1 Wyoming Community Development Authority Website: WCDA - Wyoming Community Development Authority 2. HUD Public Housing Authority (PHA) Directory HUD Public Housing Authorities By State

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Appendix - HUD Public Housing Resources

A: HUD Public Housing Authority (PHA) Directory - [HUD's Local Offices | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)

HUD is organized in [10 Regions](#). Each Region is managed by a Regional Administrator, who also oversees the Regional Office. Each Field Office within a Region is managed by a Field Office Director, who reports to the Regional Administrator. Staff who answer the main office telephone will be able to respond to or direct your calls to the appropriate person.

You can access the official HUD Public Housing Authority (PHA) Directory here:

HUD PHA Contact Information - [PHA Contact Information | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)

This page allows you to:

- Search PHAs by state
- View contact information for each agency
- It's the most up-to-date, official source for all U.S. PHAs.

If you need [public housing](#) assistance or would like specific information about public housing programs such as [housing choice vouchers](#), please contact your local Public Housing Agency.

To view contact information for Public Housing Agencies in your city and state, select your state from the spreadsheet below.

Note. Taken from *PHA Contact Information*, by U.S. Department of Housing and Urban Development, 2026 (<https://www.hud.gov/contactus/public-housing-contacts>). Federal government works are in the public domain; no copyright permission required.